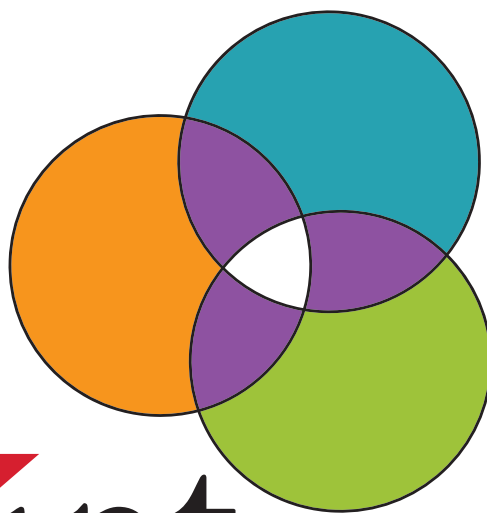




Script Ability[®]

Pharmacy Guide

**Scrip
Talk[®]**

**Script
View[®]**

**T
ranslation[®]**

BrailleRx[™]

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What You May Have Received



ScripTalk Station



Marketing Kit



*RFID Labels
(box of 250)*



*Hang Tags
(10ct)*



*ScriptView Printer
SV208*



*ScriptView Labels
(2 Rolls)*



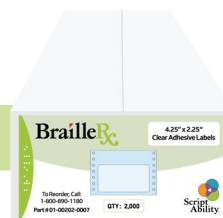
*ScriptView FLIP
Labels (1 Roll)*



*Script Clips (100ct) &
Clear Bands (100ct)*



BrailleRx Printer



BrailleRx Labels

Prior to Installing

Some features in ScriptAbility (e.g., translation, updates, Single Sign-On, etc.) need Internet access to the domain 'scriptability.net' (IP: 35.190.90.50). To prevent connection issues, check with your network admin to see if whitelisting may be necessary.

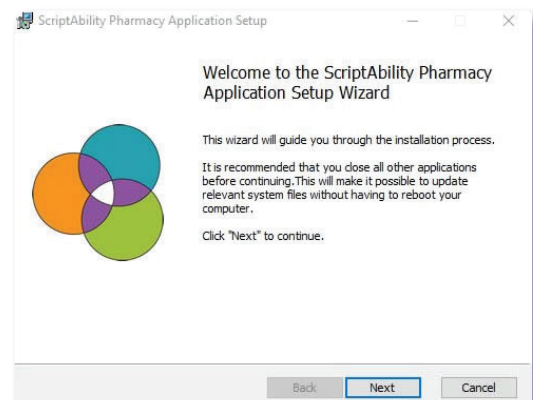


Installing ScriptAbility Software

*Before you begin, close out of all programs since a restart may be necessary.
Pause or disable anti-virus program.*

- 1 To begin installation, you'll need to be logged in as a Windows administrator.
- 2 To download the software, go to www.evam.us/dlsa, and click the '**ScriptAbility_Installation_Setup_x.x.x.msi**' button in the '**Installers**' section. Then, find the file on your local drive, and double-click it.
- 3 Click '**Yes**' if asked, "Do you want to allow the following program from an unknown publisher to make changes to this computer?"
- 4 You will be greeted by the "Welcome to the ScriptAbility Pharmacy Application Setup Wizard" dialogue box.

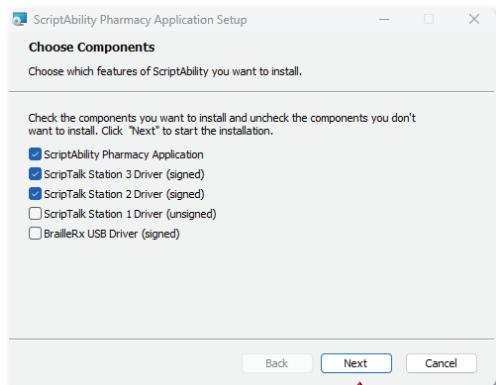
Click '**Next**'.



5

Leave the **ScriptAbility Pharmacy Application**, **ScriptTalk Station 3 Driver**, and **ScriptTalk Station 2 Driver** boxes checked.

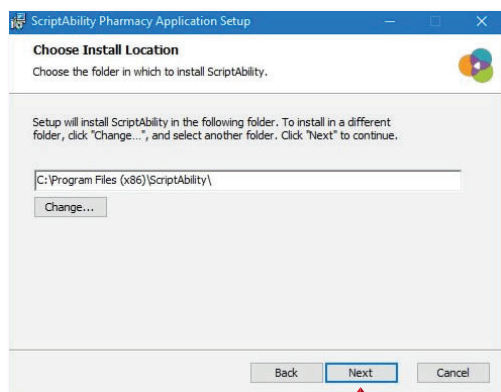
Click **'Next'**.



6

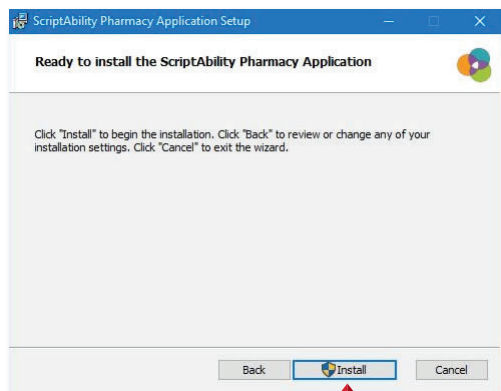
You can change the installation folder, if desired (*not recommended*). The default is **C:\Program Files (x86)\ScriptAbility**.

Click **'Next'**.



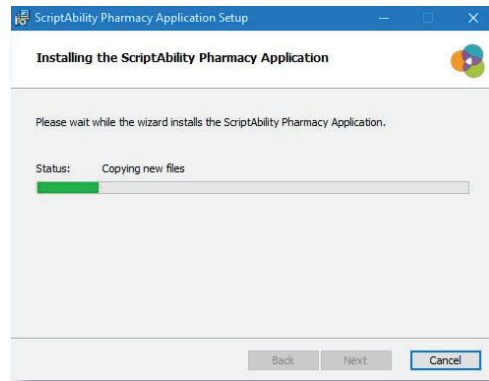
7

Click **'Install'** to begin the installation.



8

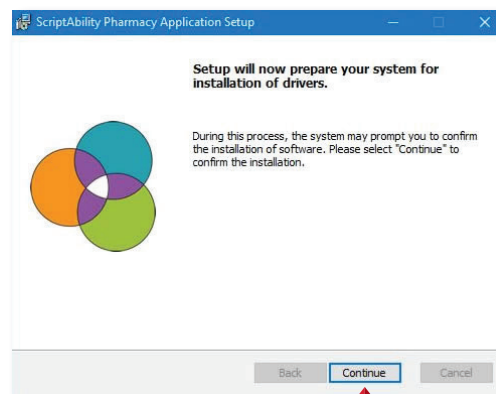
Wait for the installation of program files.



9

Setup will now prepare your system for installation of drivers.

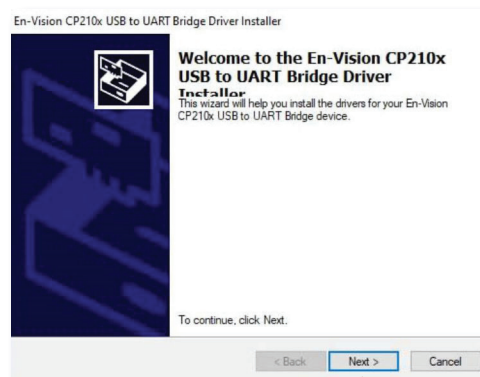
Click '**Continue**'.



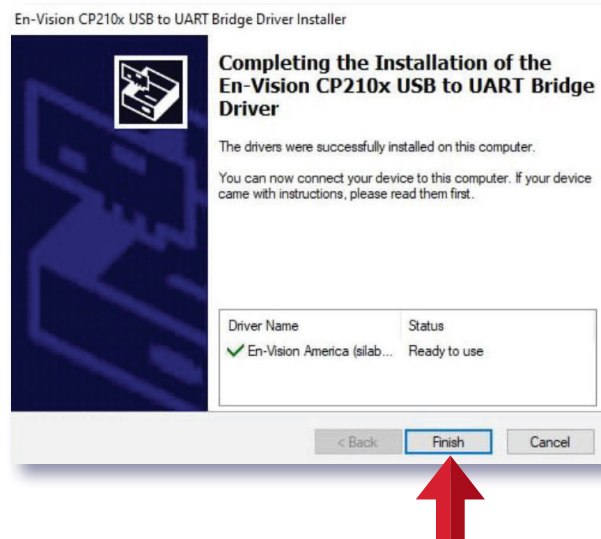
10

The En-Vision driver installer dialogue box will appear.

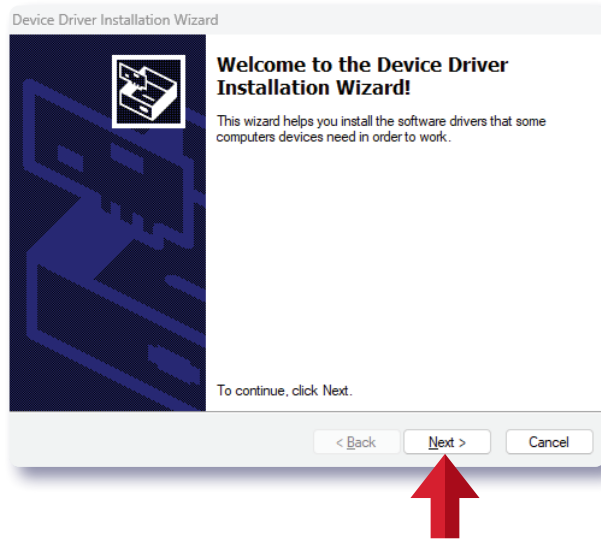
Click '**Next**'.



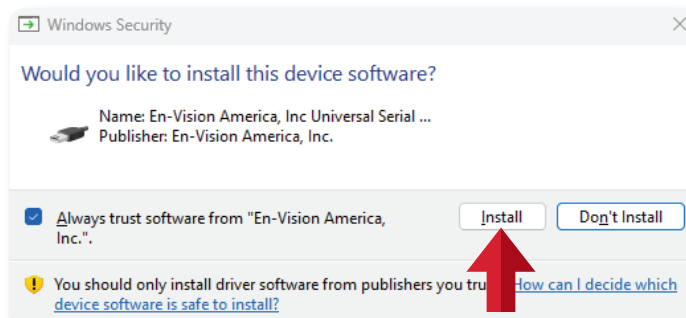
- 11 Click **'Finish'** to complete the installation.



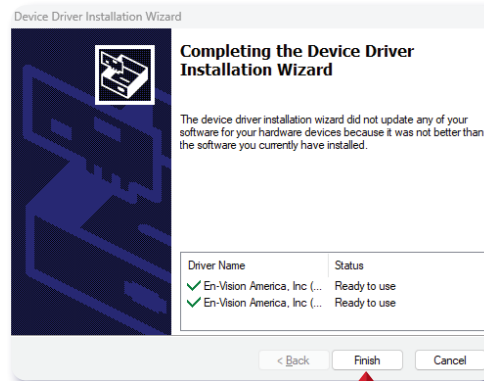
- 12 Another En-Vision driver dialog box will appear. Click **'Next'**.



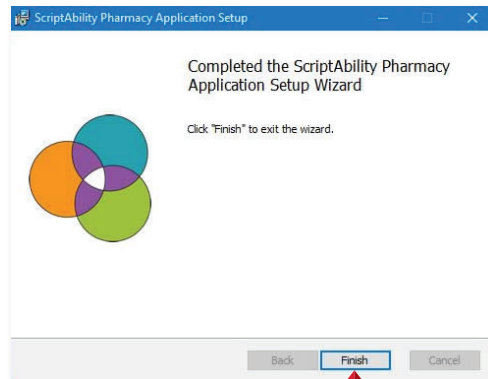
- 13 If asked "Would you like to install this device software?", click **'Install'**.



- 14 Click **'Finish'** to complete the installation.



- 15 Click **'Finish'** on the “Completed the ScriptAbility Pharmacy Application Setup Wizard” dialogue box.



- 16 Reboot the computer.

- 17 Once logged back into Windows, click on the ScriptAbility shortcut on your desktop.



- 18 Click **'Yes'** if asked, “Do you want to allow the following program from an unknown publisher to make changes to this computer?”



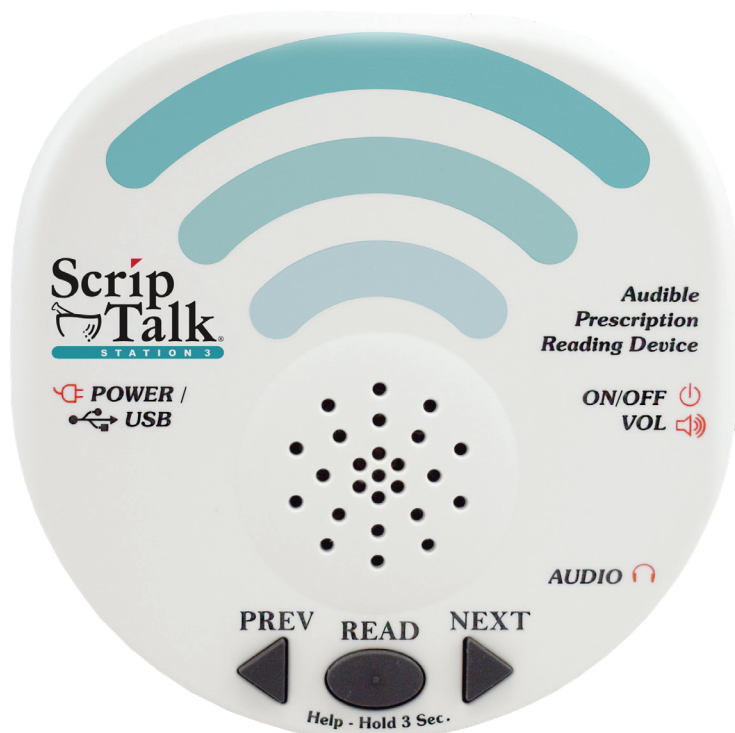
TIP

Click the blue question mark on any tab or settings page to get helpful information and an explanation of features for that page.



ScripTalk provides visually and print impaired pharmacy patients the ability to hear prescription information from each prescription container.

At home, a patient uses a ScripTalk Station Reader or Smart Phone App to listen to the prescription information on the printed label.



ScripTalk Station 3

Connecting & Powering the Station

1

Connect the ScripTalk Station's USB cable to the PC where ScriptAbility is installed.

It will provide power and communication to the device.



2

Turn the device on.



Launching the ScriptAbility Software



Setting Your ScripTalk Station

- 1 Click the '**Settings**' tab on the left.
- 2 Check the box next to '**Enable ScripTalk Station**'.

ScriptAbility Pharmacy Application

User

Create Label

Archive Label

Dictionary

Settings

Update

Messages

Support

APP Ver:

NDC Ver:

Settings

ScriptTalk Braille ScriptView General Translation Updates Backup Restore

2 ☒ Enable ScripTalk Station 3 STS3 Port ID COM3 Find Port

☐ ScriptTalk Station 3 automatic reading of label

Audio Field Configuration

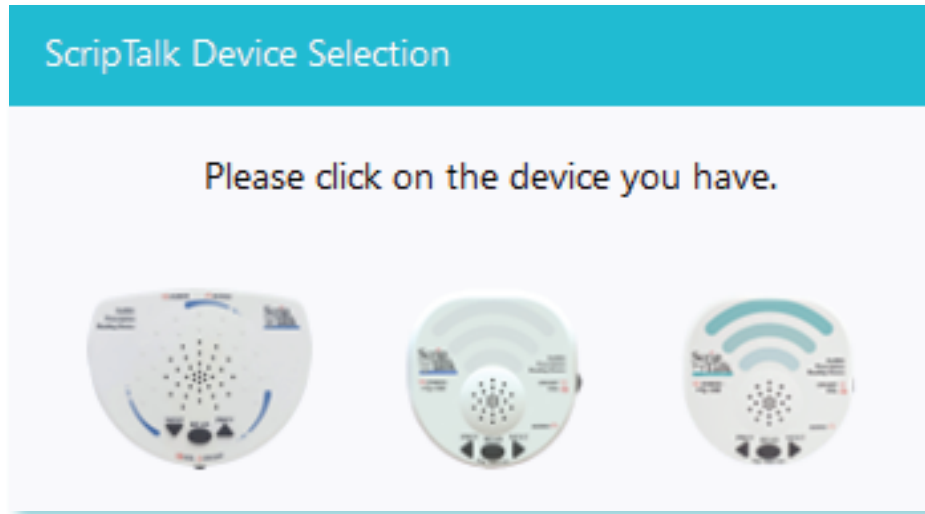
Use drag and drop to change the order that fields are read out by a ScripTalk reader.

Field Name	Include	Required
Patient	☒	☒
Medication	☒	☐
Instructions	☒	☐
Quantity	☒	☐
Fill Date	☒	☒
Expiration Date	☒	☒
Refills Remaining	☒	☐
Refillable Until	☒	☐
Prescriber	☒	☐
Pharmacy Name	☒	☐
Pharmacy Phone	☒	☐
Rx #	☒	☒
Warnings	☒	☐
Other Info	☒	☐

Reset Field Defaults Save Field Configuration

3

Click on the blue **STS1**, **STS2** or **STS3** button, then click the image that matches your ScripTalk Station. You likely have the STS3. Ensure there is a COM# (*any*) set in the '**Port ID**' drop-down.



4

Your ScripTalk Station is now set. Click the '**Create Label**' tab to continue.

Entering Prescription Data

1 Enter the label information in each field as you want it to be spoken.

A) For patient name, enter first name, then last name.

B) Enter NDC# (if you know it) or you can use the NDC Search button. It will auto-populate medication name and warnings.

C) Right-click wavy lines for spellcheck and SIG code options.

D) Enter prescriber as First and Last name. If prescribed by a doctor, precede the name with “Doctor”.

E) Pharmacist should use professional judgment to add important auxiliary information to the “**Other**” field. This will ensure that the patient gets this information, such as physical description of drug or medication condition it is intended to treat.

The screenshot shows a 'Prescription Loaded: 568923-JohnJSmith.lbxj*' form. Annotations are as follows:

- A** points to the Patient field (John J Smith).
- B** points to the NDC # field (00093310701) and the NDC Search button.
- C** points to the Instructions field (TAKE 1 CAPSULE DAILY WITH FOOD), where 'DAILY' is circled.
- D** points to the Prescriber field (Ben Casey).
- E** points to the Other field (Take for infection).

Other visible fields include: Rx # (568923), Vial ID (123456789), Medication (AMOXICILLIN 250 MG CAPSULE), Quantity (30), Fill Date (04/11/2025), Expiration Date (04/11/2026), Refillable Until (06/11/2025), Refills Remaining (1), Pharmacy Name (ScriptAbility Pharmacy), Pharmacy Phone ((800) 890 1180), Warnings (0002), and a Set button.



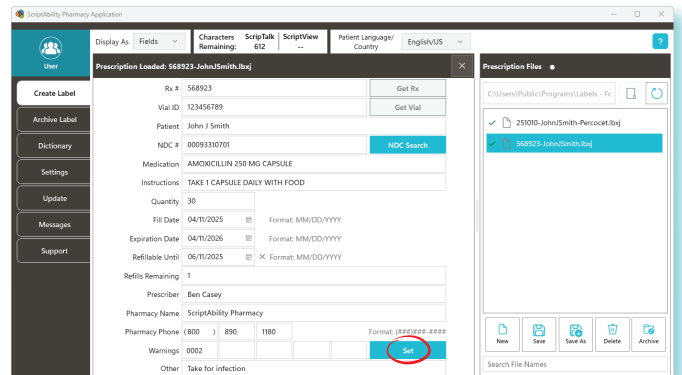
TIP

Click the blue question mark on any tab or settings page to get helpful information and an explanation of features for that page.

Editing Warnings

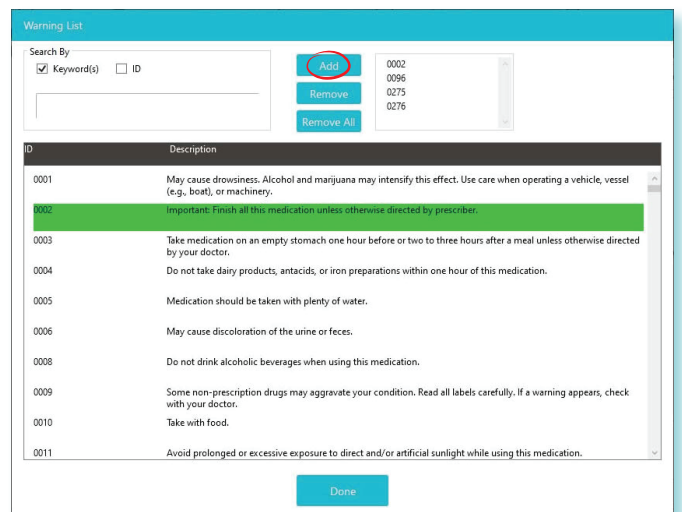
2 If you hover over each warning's box, you will see the warning text. You can edit prescription warnings, if needed.

To edit, click on **'Set'**.



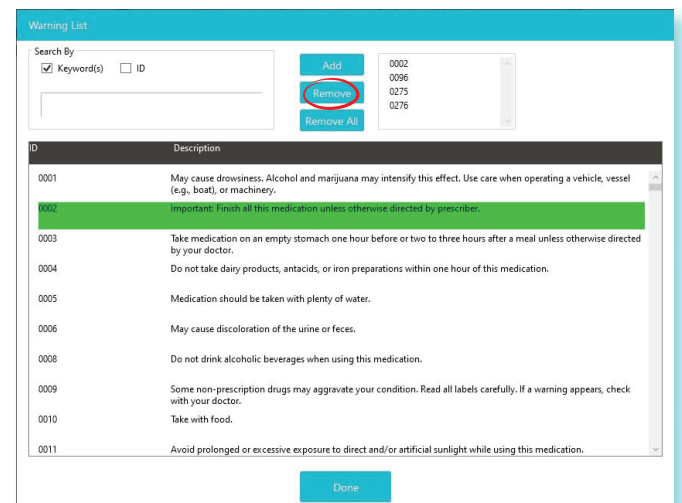
3 Individual and/or additional warnings may be selected.

To add a warning, double-click it, or select it and click the **'Add'** button.



4 To remove a warning, double-click it in the lower table, or select it in the upper right list and click **'Remove'**.

You may remove all of the warnings at once with the **'Remove All'** button.



Integration with Pharmacy Software

ScriptAbility has integrations with many 3rd Party Pharmacy Software Systems. For a list of our current partners, visit www.scriptability.com/our-partners.

If you don't see your software provider listed, please use the “Click to Request a Software Integration” button on the website. We will work with you to get your software provider integrated.

Adding Translation

There are two types of translation available within ScriptAbility:

- **Translation**, a subscription service
- **Live Translator**, a pay-per-use service

Translation is an annual subscription service.

Live Translator is a pay-per-use translation service utilizing native-speaking human translators. Translation credits may be purchased through your sales representative or directly from the ScriptAbility Pharmacy Application. No contract is required for this particular service.

For more information on how these translation services work in our software, go to page 43.

Programming the Label



- 1 Attach an RFID label to the medication container, along with the pharmacy printed label.

We recommend placing the RFID label on the container **bottom**. If it is not possible, place the RFID label near the printed label.



Metal Interference

Avoid placing the ScripTalk Station on or near metal surfaces (such as directly above a refrigerator).

Metal can cause interference and may lead to programming issues.

When issuing a compliance pack or other prescription with high metallic content such as inhalers, birth control packs and metal tubes, utilize a hang tag to attach the RFID label.

2

Place the prescription container on the top of the ScripTalk Station.



3

Making sure the unit is turned on, press **'NEXT'** and **'PREVIOUS'** simultaneously (about two seconds) until you hear a single beep.



4

Within 15 seconds, click the **'Program ScriptTalk'** button at the bottom of the ScriptAbility application window.

A double beep will sound from the ScripTalk Station if it times out of program mode. *Repeat step 3 if this happens.*

The screenshot shows the ScriptAbility Pharmacy Application window. The main form contains prescription details for Rx # 568923, Patient John J Smith, Medication AMOXICILLIN 250 MG CAPSULE, and Instructions TAKE 1 CAPSULE DAILY WITH FOOD. The bottom of the window features three buttons: 'Print ScriptView', 'Print BrailleRx', and 'Program ScriptTalk'. A red arrow points to the 'Program ScriptTalk' button. The right sidebar shows a list of prescription files, including '568923-JohnJSmith.lbxj'.

5

The programming window should appear and display **four green checkmarks**: **'Detecting Device'**, **'Detecting Label'**, **'Programming Label'**, and **'Verifying Label'**.

If the label does not verify, go to the Troubleshooting Section (page 48).

The screenshot shows the 'Programming Complete' window. It displays four green checkmarks next to the following text: 'Detecting Device', 'Detecting Label', 'Programming Label', and 'Verifying Label'. Below this, there is a checkbox labeled 'ScriptTalk Station 3 automatic reading of label' which is currently unchecked. At the bottom, there are four buttons: 'Save', 'Edit', 'Archive', and 'Delete'. A red note at the bottom states: 'Note: Each of these options refer to what happens within the ScriptAbility application. The RFID label will not be affected.'

Final Check of the ScripTalk Label

- 6 Leave the prescription container with the RFID label in place on the ScripTalk Station and press the oval **'READ'** button once. You can remove the container once the device begins to speak.

Place the ScripTalk Station in an area of the pharmacy that ensures compliance with HIPAA privacy standards during the pharmacist's label verification.



- 7 If you need to edit, click **'Edit'**, and then repeat previous steps to reprogram the label. Verify the label after reprogramming. If the label information is correct, press **'Save,' 'Archive,'** or **'Delete.'** (See graphic on next page).

Programming Complete

- ✓ Detecting Device
- ✓ Detecting Label
- ✓ Programming Label
- ✓ Verifying Label

☐ ScriptTalk Station 3 automatic reading of label

[Save](#) [Edit](#) [Archive](#) [Delete](#)

Note: Each of these options refer to what happens within the ScriptAbility application. The RFID label will not be affected.

Save

This will save the label information with the name you provide to the 'Prescription Files' list. It will clear the data fields.

TIP *Naming the file with the prescription number will make it easier to find.*

Edit

This will leave the fields populated with data, but does not save the information for the label.

Archive

This will save the label information to the archive folder. It will not be seen in the 'Prescription Files' list. It will clear the data fields.

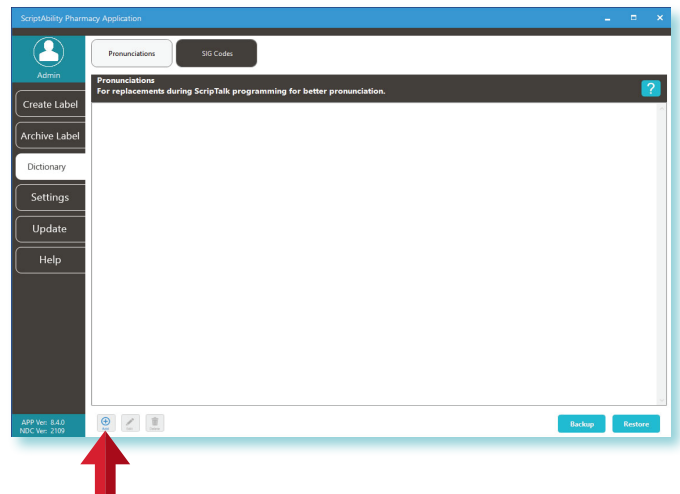
Delete

This will delete the file from the ScriptAbility Software. It will clear the data fields. The RFID Label will remain programmed.

Correction of Pronunciations

If you encounter a word or name that is not being pronounced correctly, you may enter a correction in the Dictionary.

- 1 Open the '**Dictionary**' tab and go to the '**Pronunciations**' page.
- 2 Click '**Add**'.
- 3 Enter the word that is being mispronounced in the '**Entry**' field.



- 4 Then enter the phonetic spelling in the '**Replacement**' field.

The screenshot shows a dialog box titled 'Add dictionary item'. It has two input fields: 'Entry' and 'Replacement'. The 'Entry' field contains a vertical line. Below the fields are 'OK' and 'Cancel' buttons. A red arrow points to the 'OK' button.

- 5 Click '**OK**'.

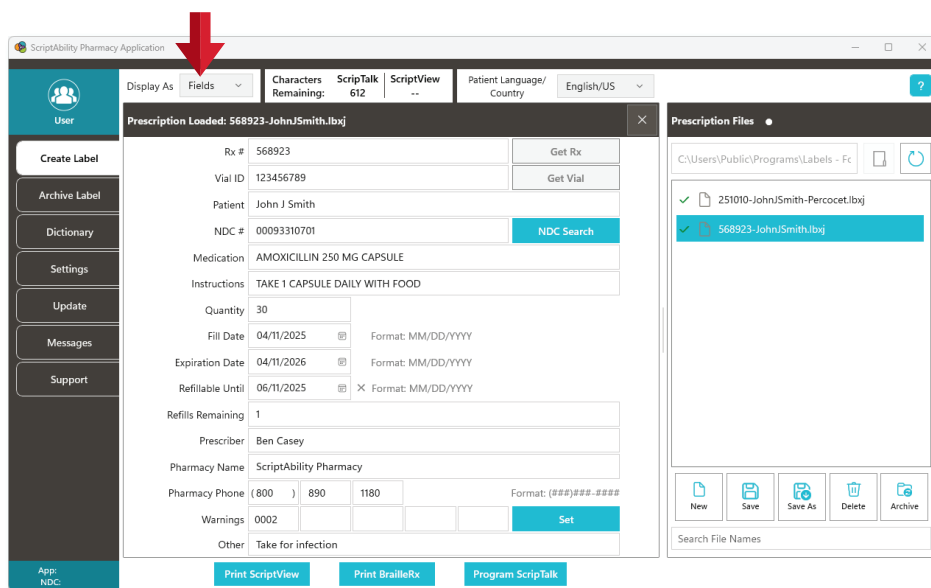
- 6 Program the label and check for correct pronunciation.

If you need to adjust the phonetic pronunciation, highlight the desired entry and then click '**Edit**'.

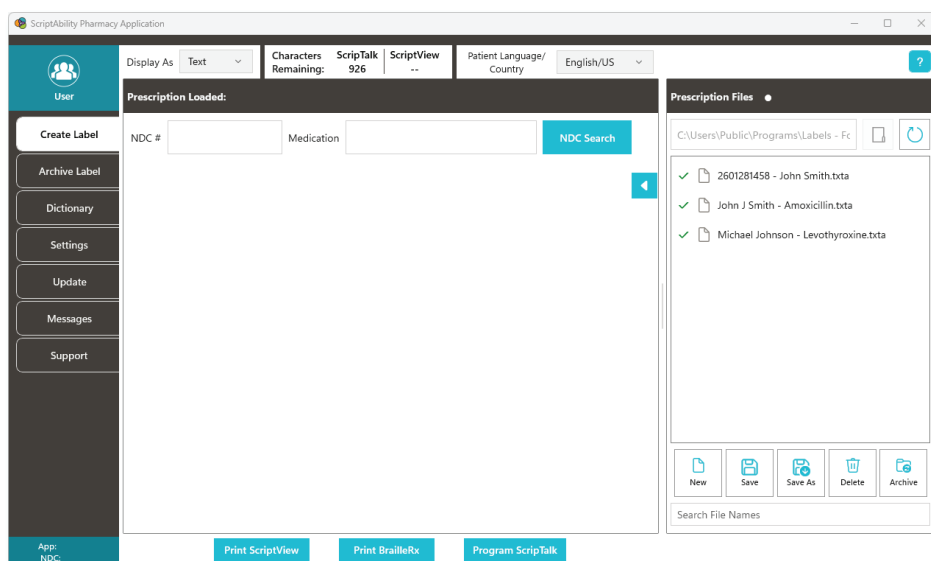
Repeat these steps until correct speech is attained.

Using the Display as Text Field in ScriptAbility

- 1 Open ScriptAbility and change the “Display As” view in the upper left hand corner from **‘Fields’** to **‘Text’**.



- 2 ScriptAbility gives you a text box to enter the information you want your patient to hear or read. Whether bag tag info, extra warnings or complex instructions, whatever is copied or manually entered into this section can be placed on a ScripTalk, ScriptView, or BrailleRx label.



- 3 The Characters Remaining counter is there to show you when you've gone over the programmable space on a ScripTalk label.

ScriptAbility Pharmacy Application

Display As: Text

Characters Remaining: 450

ScripTalk: 450

ScriptView: --

Patient Language/Country: English/US

Prescription Loaded: Michael Johnson - Levothyroxine.txta

NDC #: 00378180510

Medication: LEVOTHYROXINE 75 MCG TABLET

NDC Search

PHARMACY BAG TAG #11760482

Pharmacy: ScriptAbility Pharmacy
Address: 825 4th St W, Palmetto, FL, 34221
Phone: (309) 452-3088

Patient Name: Michael Johnson
Date Filled: 01/16/2026
Prescription #: RX-11760482
Prescriber: Dr. Ben Casey, MD

Medication:
- Name: Levothyroxine 75 mcg
- Quantity: 30 tablets
- Sig: Take 1 tablet by mouth every morning on an empty stomach
- Refills Remaining: 4

Insurance: Top Notch Health Insurance
Copay: \$6.00

Important Information:
- Take 30 minutes before food or other medications.
- Do not switch brands without consulting your provider.
- Take at the same time each day.
- Store away from light and moisture.

App: NDC

Print ScriptView

Print BrailleRx

Program ScripTalk

Prescription Files

C:\Users\Public\Programs\Labels - Fc

- ✓ 2601281458 - John Smith.txta
- ✓ John J Smith - Amoxicillin.txta
- ✓ Michael Johnson - Levothyroxine.txta

New Save Save As Delete Archive

Search File Names

Download the Free ScripTalk App



Patients can use a FREE mobile ScripTalk App to hear all their prescription information read out loud in lieu of using the ScripTalk Station or in addition to using it.

Download the App from the Apple App Store or Google Play Store.
On Android, enable Near Field Communication (NFC) in phone settings.
Once downloaded, instructions to use the App can be found on the Help page.

iPhones: Your patient will need to have an *iPhone 8 or higher* and *iOS 13.0 or later*.

Androids: Requires *Near Field Communication (NFC)* capability.

Enrolling a Patient in ScripTalk

A patient may enroll in the ScripTalk program by talking with a member of your pharmacy staff. Complete a Patient Approval Form (PAF) and submit it to En-Vision America using one of the methods below.

- Fax PAF to En-Vision America at **309-938-8948**
- Scan PAF and email to **patientcare@envisionamerica.com**.
- Fill out and submit the form online at www.scriptability.com/scriptability-patient-approval-form



ScripTalk Patient Approval Form
Pharmacy staff: Please fill out form and fax to En-Vision America, 309-938-4948. En-Vision America will provide a prescription reader to the patient upon receipt.

PATIENT INFORMATION

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Email: _____

Please circle one: English Unit Spanish Unit

PHARMACY INFORMATION

Pharmacy Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Fax: _____

Primary Contact: _____

I verify that _____ is a confirmed patient with current prescriptions to be filled and will participate in the ScripTalk program at this site. Please send a patient prescription reader at this time.

Printed Name _____ Date _____

Signature _____

For questions or assistance, please call En-Vision America at 1-800-890-1180.
Download this form: scriptability.com/scriptability-patient-approval-form

En-Vision AMERICA 825 4th Street W • Palmetto FL 34221 • <http://www.scriptability.com>

Once the patient is enrolled and confirmed, En-Vision America will ship a ScripTalk Station **free of charge** to the patient.

The patient can also elect to download the free ScripTalk Mobile App for iPhone or Android to read their prescription information out loud; however you must still submit the PAF.

If your pharmacy software permits, please update the patient's profile to identify them as a ScripTalk user.

Sample Patient Approval Forms (PAF) are included in your marketing kit.
Need more forms? Go to www.scriptability.com/downloads.



ScriptView®

ScriptView provides easy access to prescription label information for those with low vision.



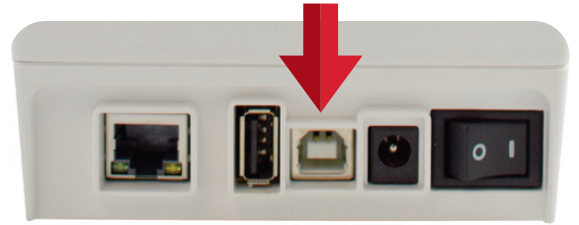
The **Large Print Label** presents the data in a customized variable point font size (12 -22) on a high-contrast, non-glare, durable media.

Dual-Language Labels come in a booklet-style that you can affix to the prescription container. They feature a high contrast font in English, as well as a translation from one of the offered languages. These are ideal for patients who speak English as a Second Language or have Limited English Proficiency.

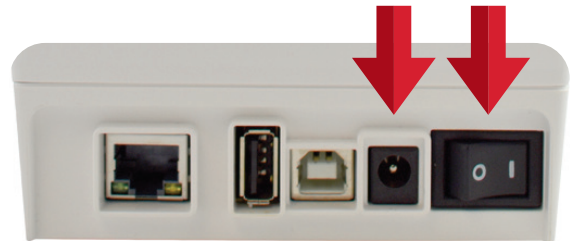
A **Controlled Substance Safety Label (CSSL)** is a solution designed to help reduce the risk of opioid misuse by your patients. These labels provide easy-to-understand audio and visual instructions of the prescription, including SIGs, package inserts, med guides and warnings. The label features a QR code that patients can scan to instantly play a brief safety video detailing the drug's instructions and warnings.

Connecting & Powering the Printer

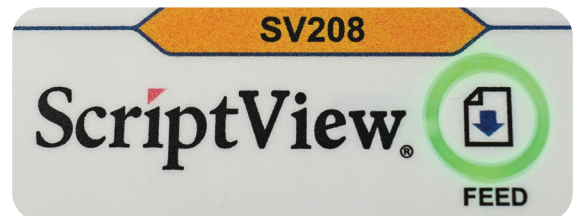
- 1 Connect the printer's USB cord to both the printer and your pharmacy computer.



- 2 Connect the power supply to the printer via the port on the back.
Then, plug the printer into a power source.



- 3 Turn the printer on.
When ready, a **solid green light** will circle the '**Feed**' button on top of the printer.



- 4 Windows will attempt to install a driver, which ScriptAbility does not need.
If a notification appears, you may click [X] to cancel.

- 5 You may see an alert indicating that the driver software was not successfully installed. *Ignore this message.*

Loading Labels into the Printer



- 1 Pull the **blue slides** on either side of the printer, then lift the lid.



- 2 Spread the label hangers by pulling either one to the side.



- 3 Load labels onto hangers so they feed off the top of the roll. Make sure first label has an **"I-mark"** (short or long black bar), and it is facing **down**.

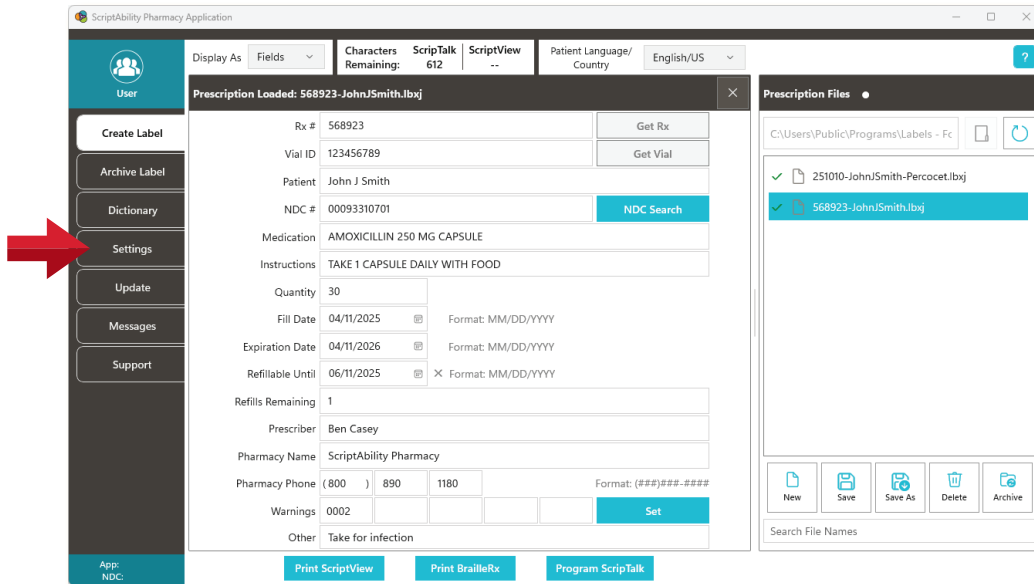


- 4 Feed labels under both label guides and align with front edge of printer.

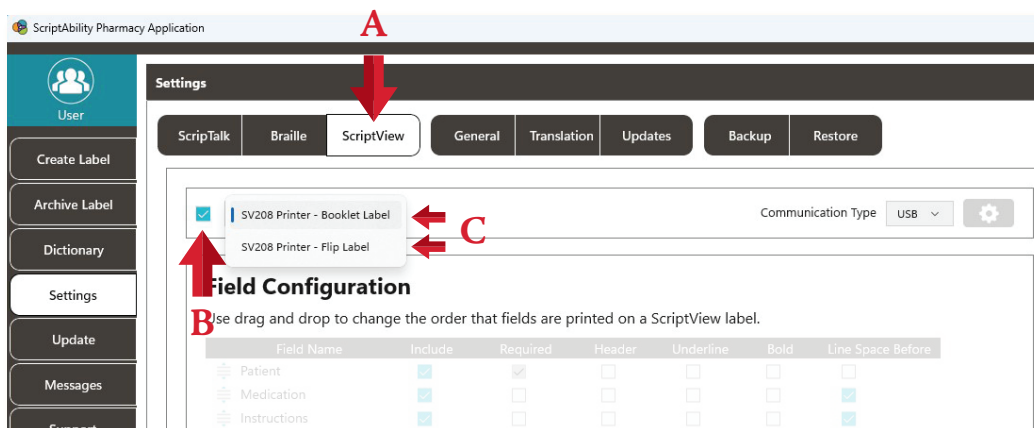
- 5 Close the lid.

Enabling ScriptView in Your Software

1 In ScriptAbility, go to **'Settings'**.



2 Go to **'ScriptView'** (A), check the box (B), then choose the proper label style from the drop-down (C).



3 Your ScriptView Printer is now set. Click the **'Create Label'** tab to continue. To Enter Prescription Data and Edit Warnings, please see pages 11-12.

Integration with Pharmacy Software

ScriptAbility has integrations with many 3rd Party Pharmacy Software Systems. For a list of our current partners, visit www.scriptability.com/our-partners.

If you don't see your software provider listed, please use the “Click to Request a Software Integration” button on the website. We will work with you to get your software provider integrated.

Adding Translation

There are two types of translation available within ScriptAbility:

- **Translation**, a subscription service
- **Live Translator**, a pay-per-use service

Translation is an annual subscription service.

Live Translator is a pay-per-use translation service utilizing native-speaking human translators. Translation credits may be purchased through your sales representative or directly from the ScriptAbility Pharmacy Application. No contract is required for this particular service.

For more information on how these translation services work in our software, go to page 43.

Printing with the SV208 Printer

Switching ScriptView Labels (Only available in ScriptAbility v.12.10.0)

There are two styles of ScriptView Labels:



ScriptView Booklet (Standard)

Multipage Extended Content Label



ScriptView Flip (New)

Single Page Extended Content Label

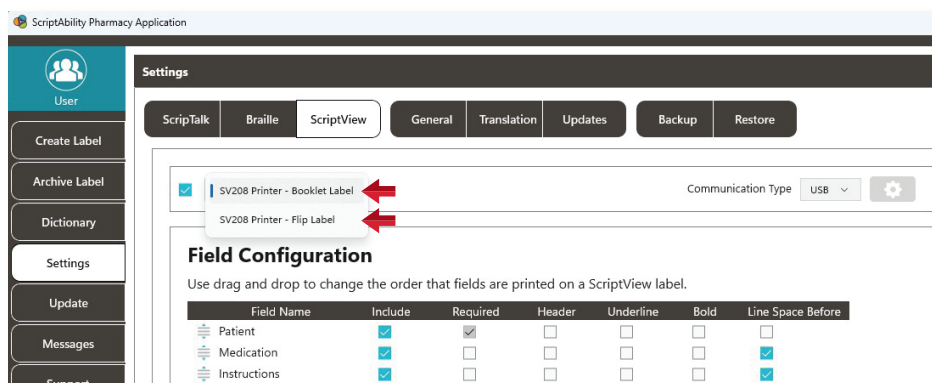
You can switch between each different style when you want by doing the following:

1. Power down the printer.
2. Remove the **previous** media.
3. Insert the **new** media into the printer.

*** Be sure to align the **I-Mark** with the outer edge of the printer output.

Inside ScriptAbility Software

Be sure to choose the proper label style in ScriptAbility from the drop-down menu and initialize a print job.



NOTE

The first print may not be perfectly aligned. This is expected. After the first label, all subsequent prints should be properly aligned.

If you need to switch back to the previous media, follow these same instructions.

Printing the Label: ScriptView and FLIP

Large Print

These are the instructions for printing a Large Print Label.
For printing a Dual Language Label, see page 31.
To print a Controlled Substance Safety Label, see page 32.

1 Click '**Print ScriptView**' button.

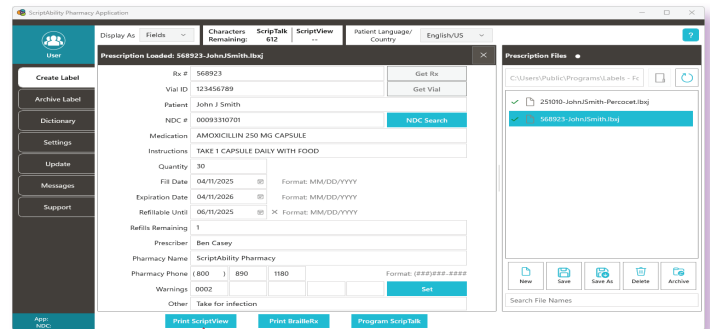
The screenshot shows the 'ScriptAbility Pharmacy Application' window. The 'Print ScriptView' button is located at the bottom of the main form, highlighted with a red arrow. The form displays prescription details for 'John J Smith', including medication 'AMOXICILLIN 250 MG CAPSULE', quantity '30', and expiration date '04/11/2025'. The 'Print ScriptView' button is part of a group of buttons at the bottom, including 'Print Braille' and 'Program ScriptTalk'.

2 '**Print Preview**' gives you the option to de-select any warnings you do not want printed, change the font or font size, and invert color (*white on black*).

Select the type of output and number of copies to print, then click '**Print.**' The Save, Edit, Archive, Delete panel will appear. Refer to page 18 for option instructions.

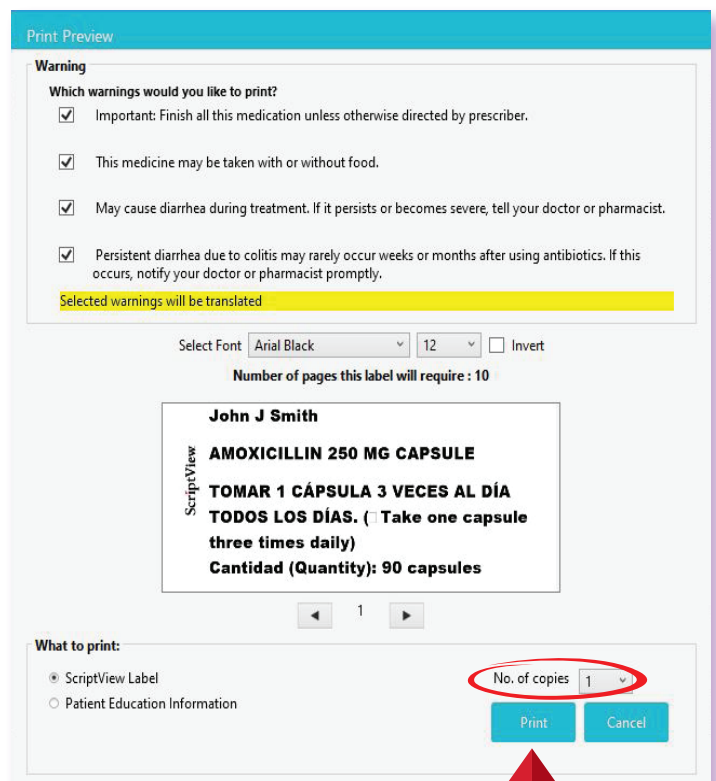
The screenshot shows the 'Print Preview' dialog box. It includes a 'Warning' section with four checked options: 'Important: Finish all this medication unless otherwise directed by prescriber.', 'This medicine may be taken with or without food.', 'May cause diarrhea during treatment. If it persists or becomes severe, tell your doctor or pharmacist.', and 'Persistent diarrhea due to colitis may rarely occur weeks or months after using antibiotics. If this occurs, notify your doctor or pharmacist promptly.' Below the warnings, there are fields for 'Select Font' (Arial Black), '20' (font size), and 'Invert' (checkbox). A note states 'Number of pages this label will require : 14'. The preview area shows a label for 'John J Smith' with 'AMOXICILLIN 250 MG CAPSULE'. At the bottom, the 'What to print' section has 'ScriptView Label' selected. The 'No. of copies' field is set to '1' and is highlighted with a red circle and a red arrow. The 'Print' and 'Cancel' buttons are at the bottom right.

1 Click '**Print ScriptView**' button.



2 '**Print Preview**' gives you the option to de-select any warnings you do not want printed, change the font or font size, and invert color (*white on black*).

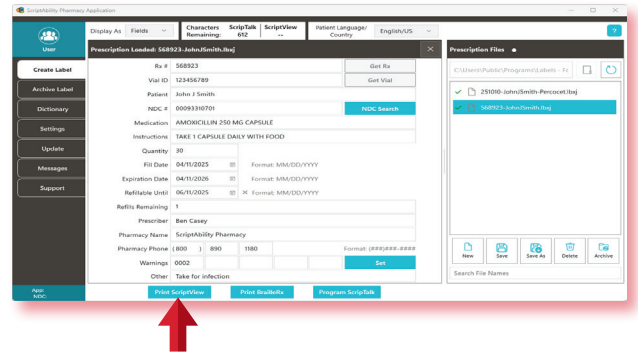
Select the type of output and number of copies to print, then click '**Print.**' The Save, Edit, Archive, Delete panel will appear. Refer to page 18 for option instructions.



NOTE Both English & translated language will display in '**Print Preview**' mode.

Controlled Substance Safety Label (CSSL)

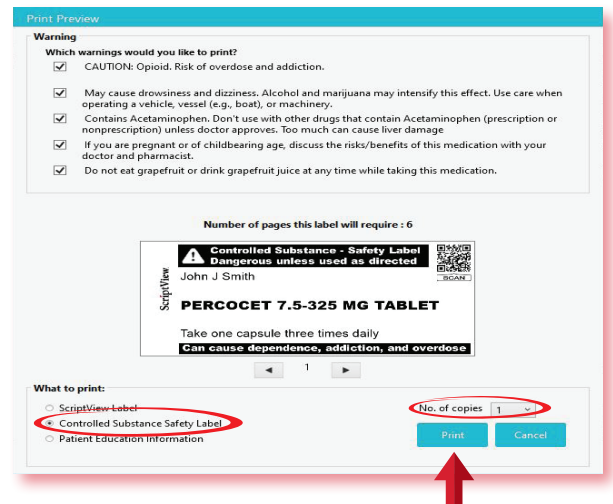
- 1 Enter the information for a Schedule II - V prescription, then click **'Print Scriptview.'**



- 2 The software will recognize it's a Schedule II - V prescription and give you the option to Select CSSL Under **'What to Print.'**

'Print Preview' gives you the option to de-select any warnings you do not want printed, change the font or font size, and invert color (*white on black*).

Select the type of output and number of copies to print, then click **'Print'**. The Save, Edit, Archive, Delete panel will appear. Refer to page 18 for option instructions.



- 3 The label will print with a QR Code that can be scanned using the ScriptView App. It will play a safety video, with spoken and visual instructions, side effects and warnings.



Try me now!
Scan with ScriptView App or your
iOS camera to play the safety video.



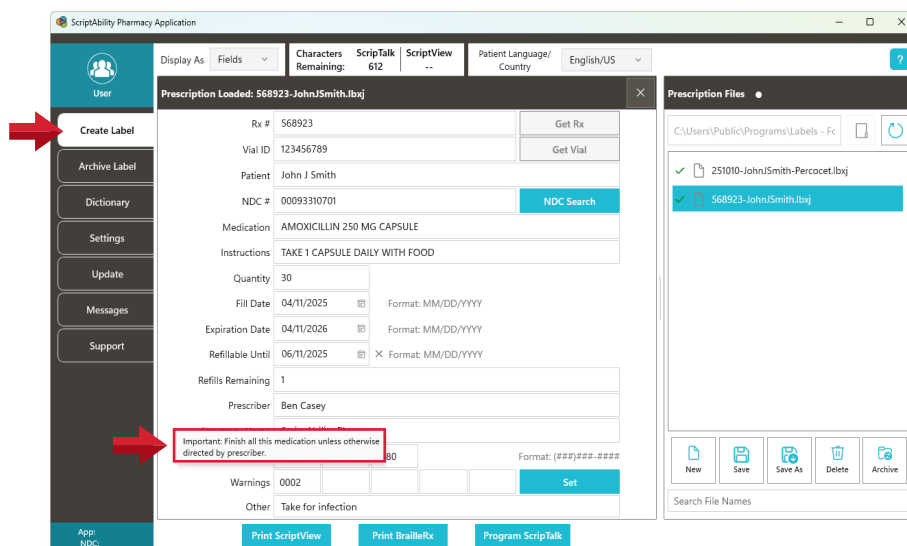
Review the ScriptView Label for Accuracy

- 1 Detach the label at the last perforation along the printer's edge.



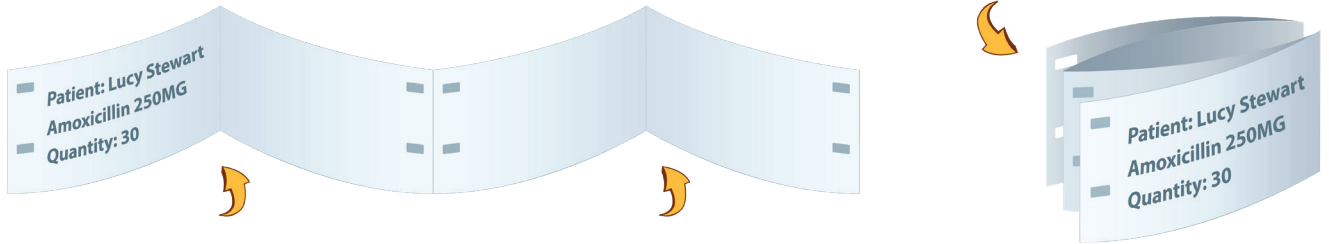
- 2 Compare the printed information to that in the **"Create Label"** fields. Hover over a warning to see the full text.

If necessary, repeat steps from pages 44 - 47 (*translation labels only*) to create a new label with corrected information.

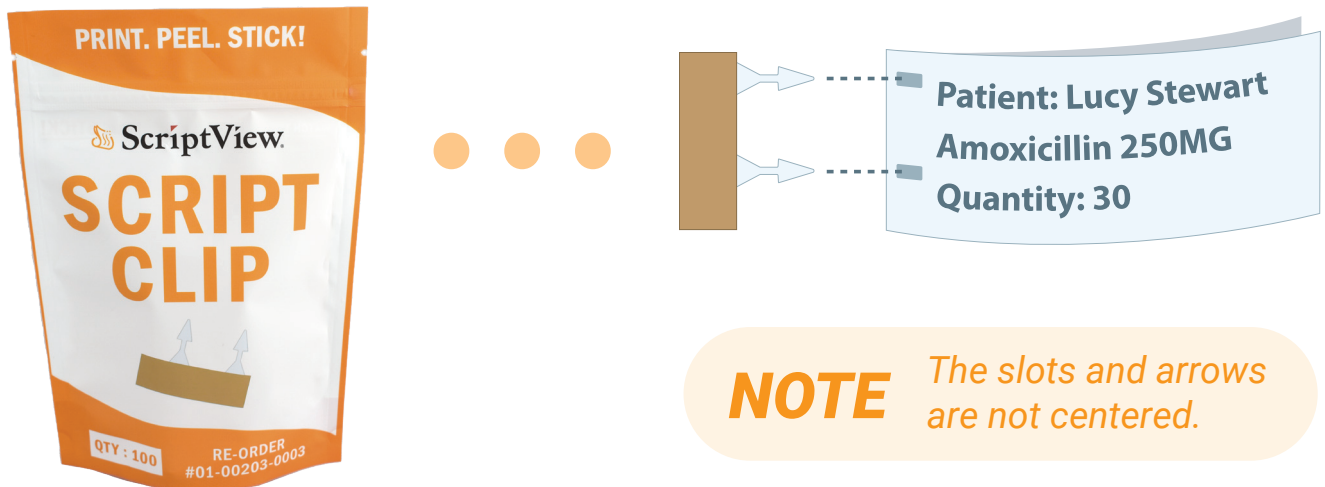


Assembling the Label: ScriptView

- 1 Fold printed sections into booklet, so that the holes line up.



- 2 Insert the Script Clip into the label booklet through the front, matching clip arrows with slots.



- 3 Peel off the protective film from the back of the clip, exposing the adhesive strip.



- 4 Fold clip over so adhesive covers clip arrows.

Be sure that arrows are pointing **away** from the clip.

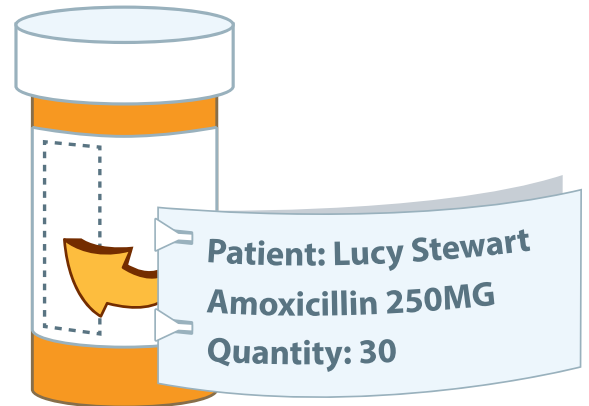


- 5 Remove remaining protective film to expose other side of adhesive.



- 6 Attach label to prescription container.

If possible, do not cover standard label with adhesive strip.



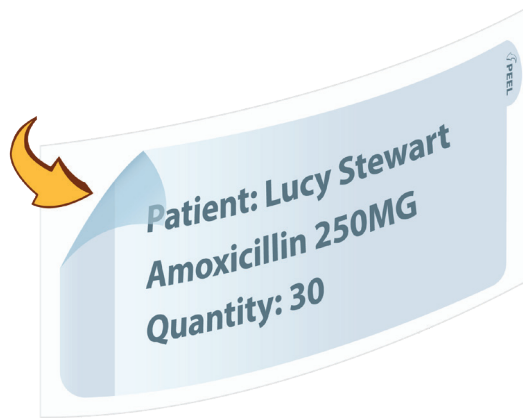
- 7 Wrap the Clear Band around the label and bottle.



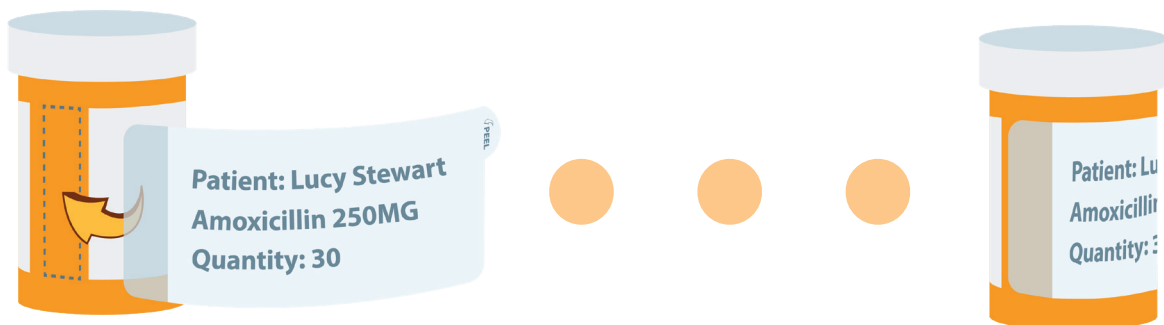
Scan the QR code for a full video tutorial about how to assemble a ScriptView prescription label.

Assembling the Label: ScriptView FLIP

- 1 Carefully peel the adhesive ScriptView FLIP label from its backing.



- 2 Place the ScriptView FLIP label over the current medication label.



- 3 Once secure, peel it back to reveal the legible label underneath.



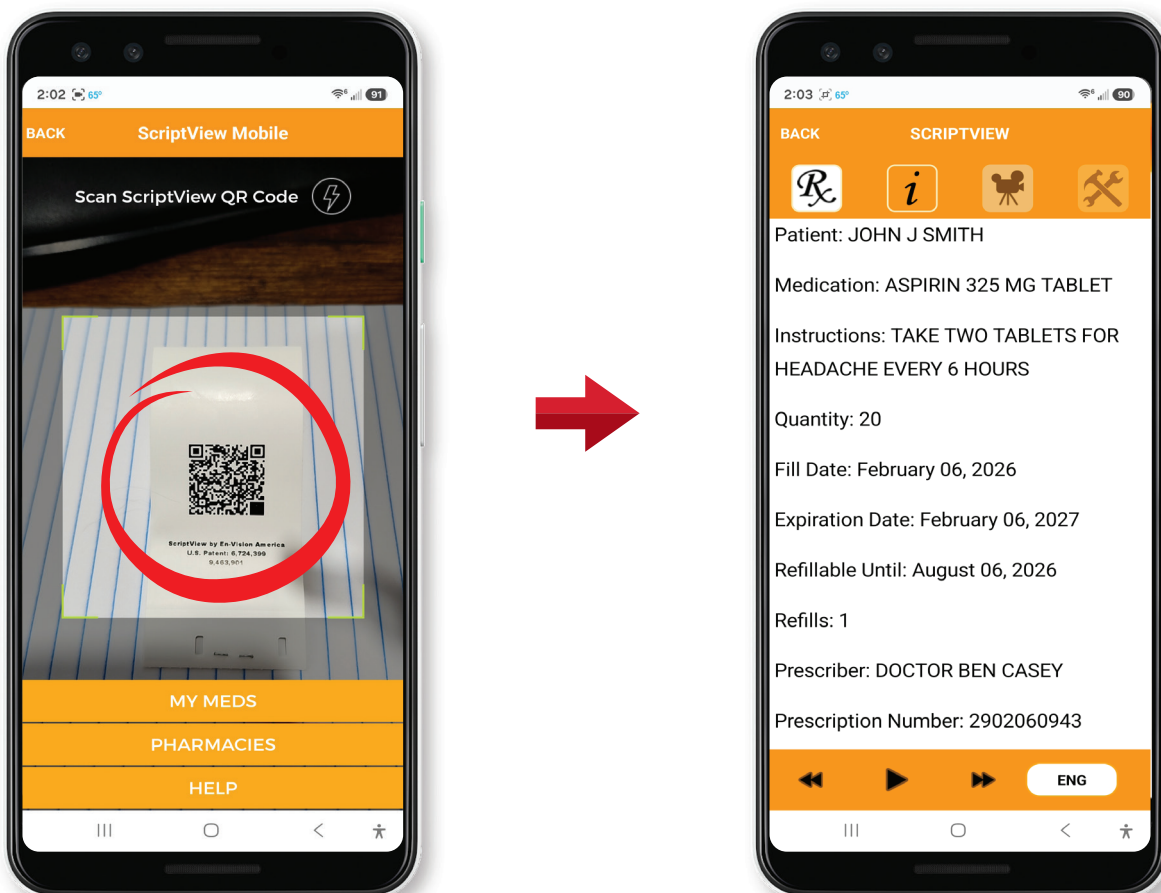
Download the Free ScriptView App

A ScriptView label contains an RxCode. This is a QR code that can be scanned with the native camera app on your phone.



You can also download the free ScriptView App via Google Play and App Store. The ScriptView App works in conjunction with the Voice Assistant/TalkBack accessibility features built into the phones and will speak out loud the prescription information scanned from the RxCode.

Be sure to inform your patients of this wonderful added benefit of the ScriptView label.



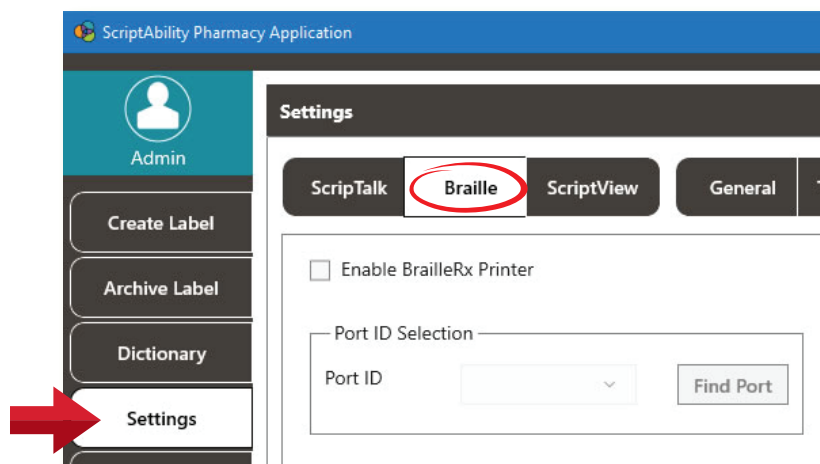


Meet the BrailleRx, which features a full 2.25" x 4.25" Braille label. The BrailleRx printer allows you to create a clear adhesive Grade 2 Braille Label that fits over the legal pharmacy label.



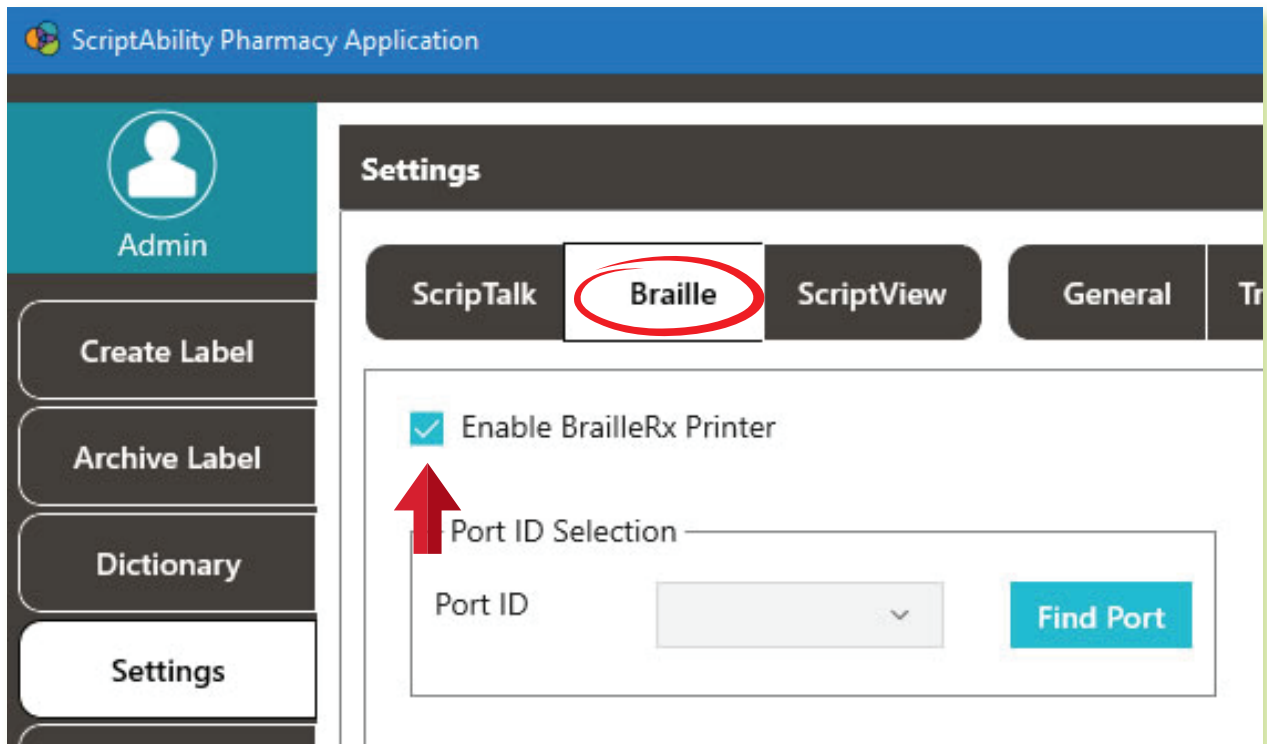
Enable BrailleRx in Your Software

- 1 Consult the BrailleRx User Manual, which was tucked inside your BrailleRx box, for guidance on preparing the printer for use.
- 2 In ScriptAbility, go to '**Settings** > **Braille**'.



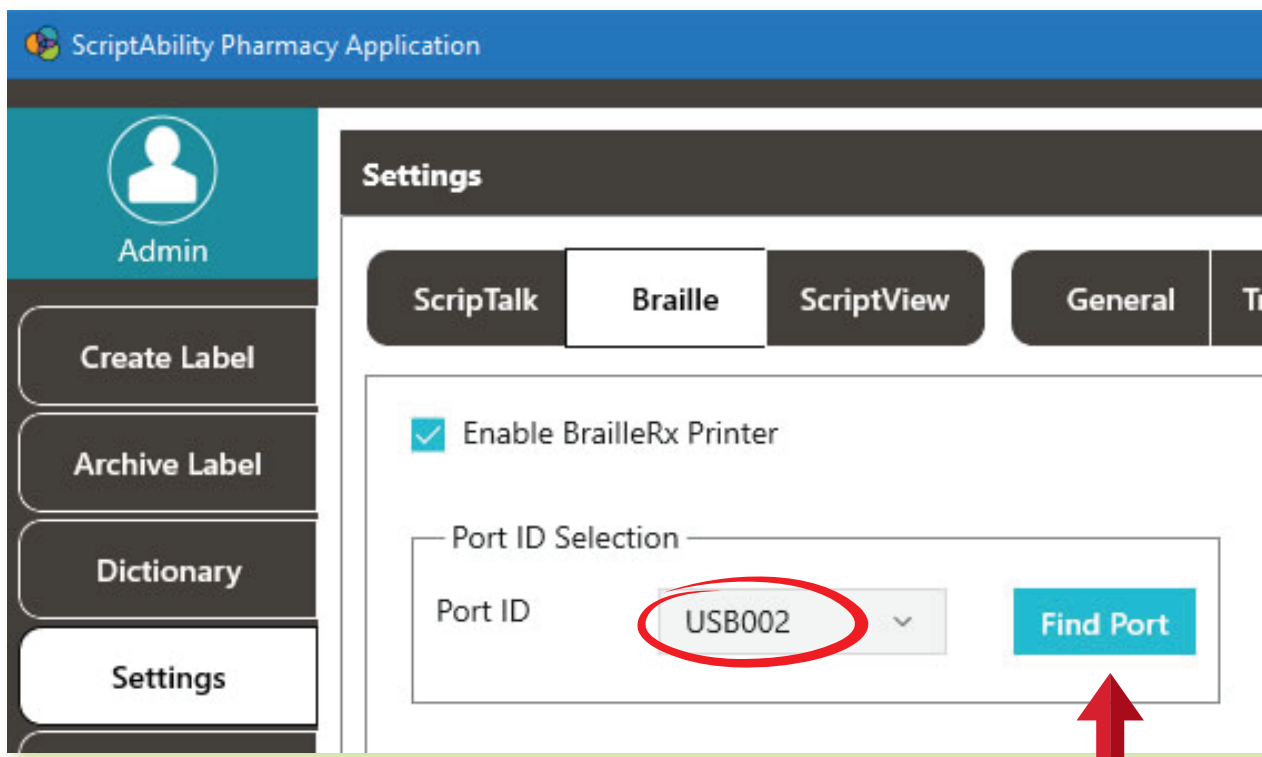
3

Check the box for '**Enable BrailleRx Printer**'.



4

Be sure the printer is connected via USB and turned on. Click **'Find Port'**. When the USB port number appears, you are ready to print.



Printing a BrailleRx Label



- 1 Enter the Prescription Label information. Be sure to review page 11 on Entering Prescription Data if you have any questions. Click the '**Print BrailleRx**' button.

The screenshot shows the ScriptAbility Pharmacy Application interface. The main window displays prescription information for '568923-JohnJSmith.lbxj'. The interface includes a sidebar with navigation options like 'Create Label', 'Archive Label', 'Dictionary', 'Settings', 'Update', 'Messages', and 'Support'. The main area contains fields for Rx #, Vial ID, Patient, NDC #, Medication, Instructions, Quantity, Fill Date, Expiration Date, Refillable Until, Refills Remaining, Prescriber, Pharmacy Name, Pharmacy Phone, Warnings, and Other. At the bottom, there are three buttons: 'Print ScriptView', 'Print BrailleRx' (highlighted with a red circle and a red arrow), and 'Program ScriptTalk'. The right sidebar shows a list of prescription files, with '568923-JohnJSmith.lbxj' selected.

2

The BrailleRx Label preview window will appear, giving you the opportunity to view and change the output. When ready, click the **'Print'** button.

ScriptAbility Pharmacy Application - BrailleRx

Input

Patient
JOHN J SMITH

Medication
AMOXICILIN 250 MG
CAPSULE

Instructions/Additional Information
TAKE 1 CAPSULE EVERY DAY
WITH WATER TO FIGHT INFECTION

Note:
Red indicates characters that will be truncated. Please move them to the next line.

Braille Preview:
98765312
JOHN J SMITH
AMOXICILIN 250 MG
CAPSULE
TAKE 1 CAPSULE EVERY DAY
WITH WATER TO FIGHT INFECTION

Buttons: Print, Close

NOTE Red indicates characters that will be truncated. Please move them to the next line.

3

Wait until the print job completes, crease the media at the perforation, and tear the label off. Then click **'Continue'** so the printer can be setup for the next label job.

ScriptAbility Software - Alert

Crease and tear the label at the perforation. Click 'Continue' to load next label.

Continue



Translation

Translated Labels

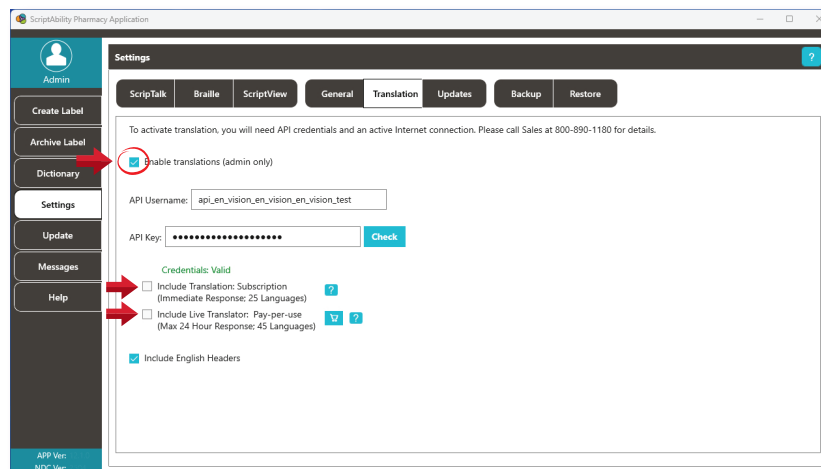


Translation provides multiple translation options to ensure that patients understand their medication instructions regardless of their English proficiency.

Translation is available as an add-on subscription and as a pay-per-use service. Both services will require a specific API username and key. To obtain these credentials or discuss translation options, email ***sales@envisionamerica.com*** or call 1-800-890-1180 and ask for sales.

Adding Translation Credentials

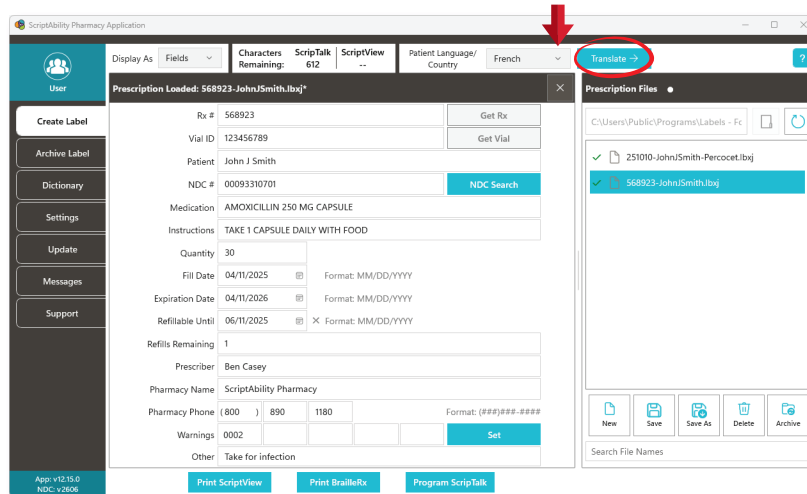
Go to **'Settings > Translation,'** check the **'Enable translations (admin only)'** checkbox, enter the specific username and key, then click the **'Check'** button to validate. Then check either **'Include Translation: Subscription'** or **'Include Live Translator: Pay-per-use.'**



Translation Subscription

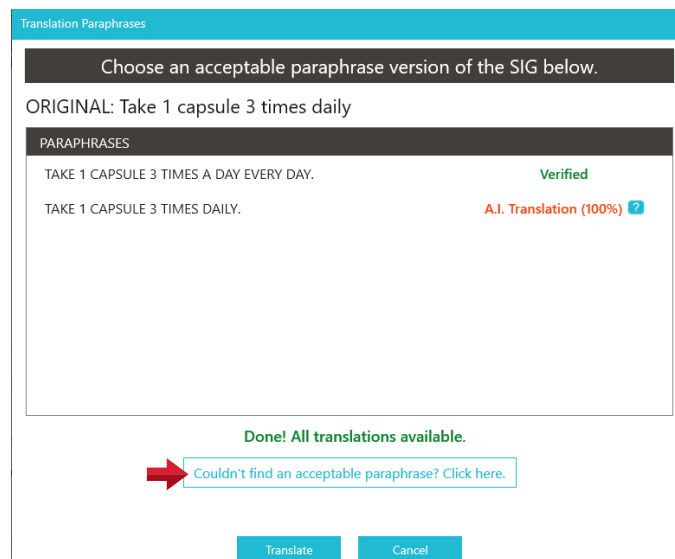
- 1 Once setup, use the language drop-down menu on the Create Label tab to choose the desired language.

Click on the ***“Translate”*** button that appears.



- 2 Choose the desired paraphrase and click on the ***‘Translate’*** button.

Click ***‘Couldn’t find an acceptable paraphrase?’*** for options for problematic results.



- 3 Translation will be applied to the instructions and warnings. Effected fields will become highlighted.

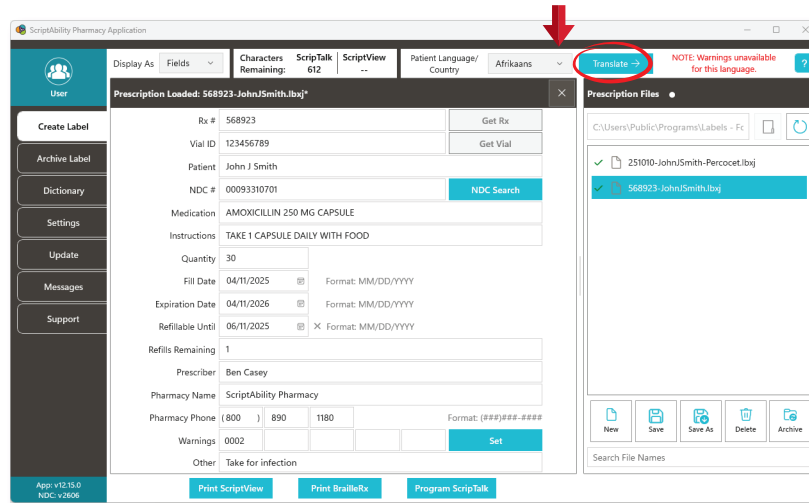
The screenshot displays the 'ScriptAbility Pharmacy Application' window. The main form is titled 'Prescription Loaded: 568923-John.Smith.libj'. It contains various fields for patient and medication information. The 'Instructions' field is highlighted in yellow and contains the text 'PRENDRE 1 GÉLULE PAR JOUR AVEC DE LA NOURRITURE'. The 'Warnings' field is also highlighted in yellow and contains the text '0002'. The 'Other' field contains the text 'Take for infection'. The 'Prescription Files' panel on the right shows a list of files, including '251010-John.Smith-Perccot.libj' and '568923-John.Smith.libj'. The interface includes a sidebar with options like 'Create Label', 'Archive Label', 'Dictionary', 'Settings', 'Update', 'Messages', and 'Support'. The top bar shows 'Display As: Fields', 'Characters Remaining: 572', 'ScriptView', 'Patient Language/Country: French', and a language toggle set to 'English'.

TIP Roll your mouse over the highlighted fields to see the original English instructions and warnings.

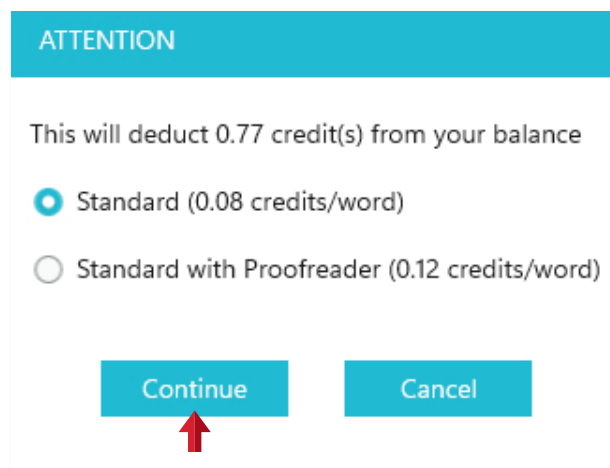
Live Translator

- 1 Once setup, use the language drop-down menu on the Create Label tab to choose the desired language.

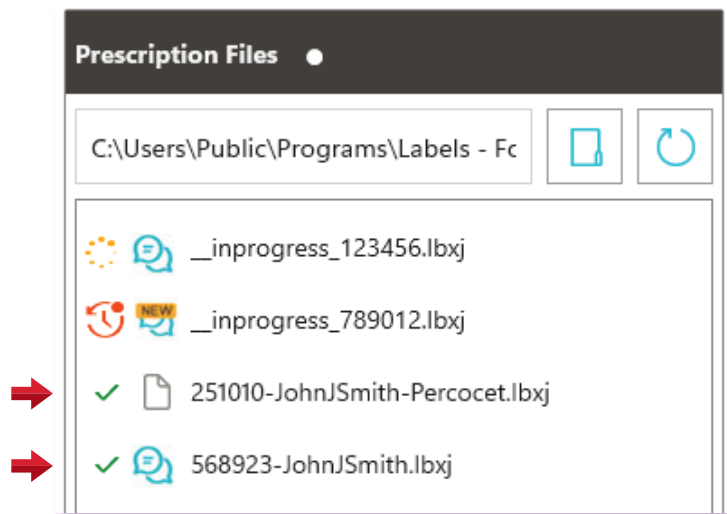
Click on the ***“Translate”*** button that appears.



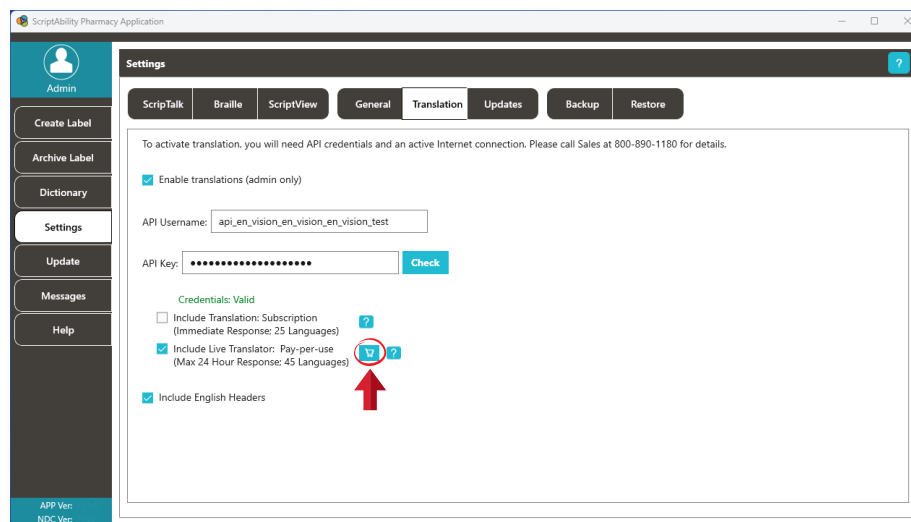
- 2 You will be asked to confirm the method of Live Translation and total cost to deduct from your credit balance. Click ***“Continue”***.



- 3 A file for the translation will be shown in the Prescription Files list showing its status. When translation is ready, it will have a green checkmark. Double-click it to load it in the Create Label tab.



- 4 To purchase more credits, contact your account manager, or use the shopping cart button on the '**Settings > Translation**' page.



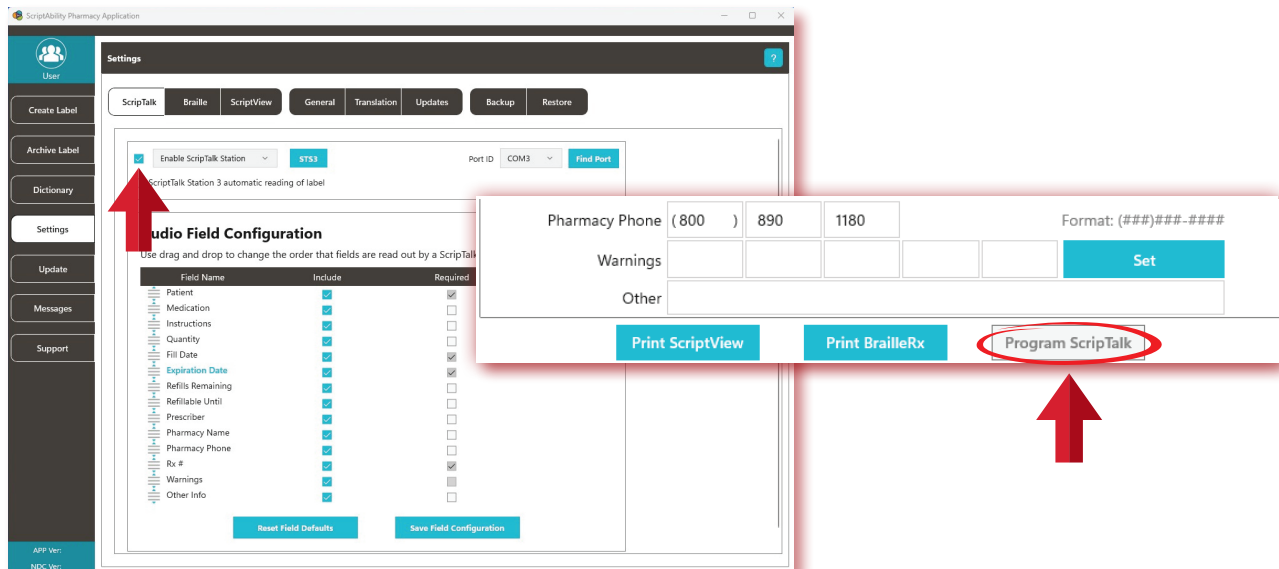


Troubleshooting

ScripTalk Station

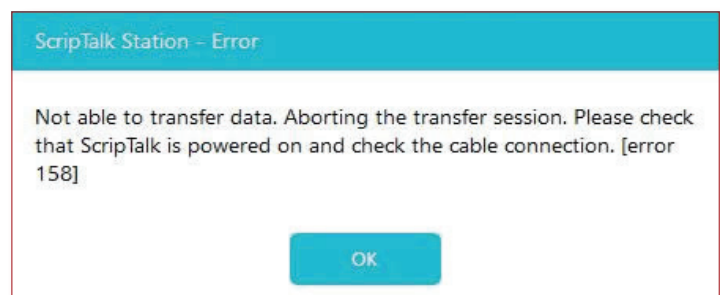


If the '**Program ScripTalk**' button is disabled, go to '**Settings > ScripTalk**', check the box, and select '**Enable ScripTalk Station**'. Click the blue '**STSx**' button, then click the image that matches your ScripTalk Station programmer.



Error 158 – Not Able to Transfer Data:

A. Be sure to put the ScripTalk Station into Program mode first with the '**NEXT**' and '**PREVIOUS**' buttons, **then** click the '**Program ScripTalk**' button on the software within 15 seconds.

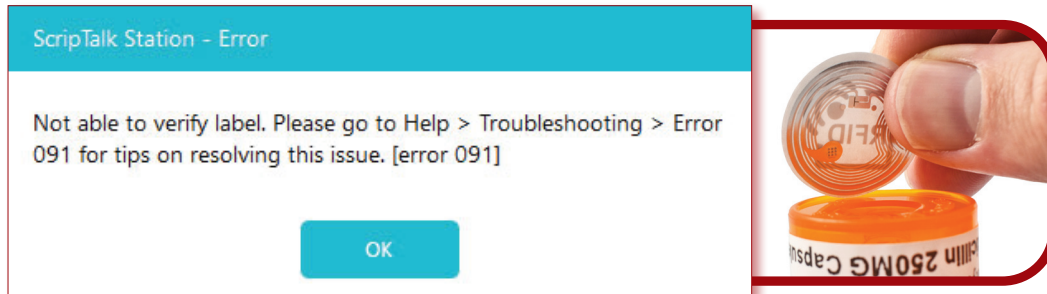


B. You may have the wrong ScripTalk Station model selected, see *page 11* for proper ScripTalk settings.

C. Ensure a ScripTalk RFID label is present as shown on *page 14* (*Programming the Label*).

Error 091 – Not Able to Verify Label:

If the program cannot verify the label, be sure that you have attached a ScripTalk RFID label to the prescription container.



Metal Interference:

Reposition the ScripTalk Station so that it is at least 6-8 inches (*in all directions*) away from any metal objects, such as electronics, jewelry, shelf brackets, refrigerators, desk drawers, light sources, etc.

Also refer to *page 14 (Programming the Label)* for hang tag usage if medication is metal-based or if the container has metallic elements (*such as foil or an inhaler*).

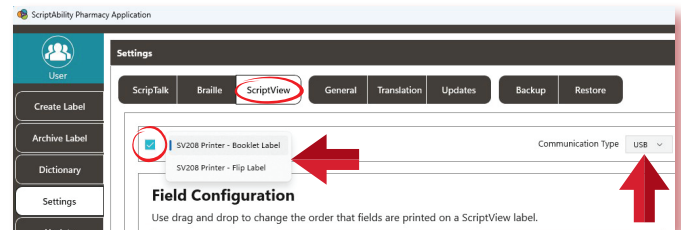
6 - 8" Metal Clearance



Troubleshooting

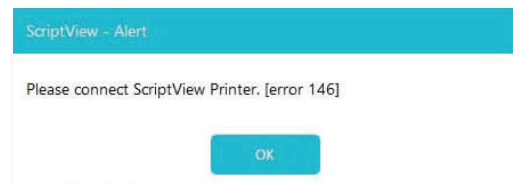
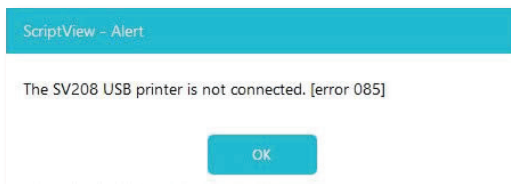
ScriptView Labels

If the **'Print ScriptView'** button is disabled, go to **'Settings > ScriptView'**, check the box, select the proper label type in the drop-down, select **'USB'** for **'Communication Type'**, then go back to the **'Create Label'** tab.



Errors 085 & 146:

If you see either of these errors saying your ScriptView Printer is not connected, be sure it is connected to the PC via USB, has power, and is turned on.

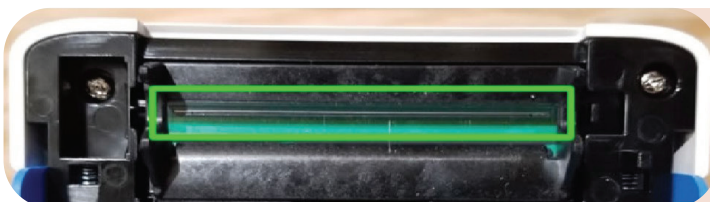


If the printer interjects blank labels into the print, be sure the first label at the beginning of the print job has an I-mark (*black bar*) on the underside.



To fix poor print quality:

Turn the printer off and let it cool for 5 minutes. Open the top lid, and look under the lid's front edge. Clean the direct thermal heat strip with a thermal printhead cleaning pen.



**Call 800-890-1180 to order
Part# 00220-SN-CLEAN.**



Updating the ScriptAbility Software

ScriptAbility Pharmacy Application

Admin

Create Label

Archive Label

Dictionary

Settings

Update^{new}

Help

Update

Select component(s) to update

ScriptAbility Pharmacy Software	Installed version: 8.5.0 Update version: 8.5.1	Change Log	☒
NDC Database	Installed version: 2109 Update version: 2110		☒

Update

- 1 Go to the **"Update"** tab.
- 2 Check the box for the update(s) you would like.
- 3 Click the **"Update"** button.

NOTE Updates must be enabled in **Settings > Updates** to be available. Only Windows admins can update the software.



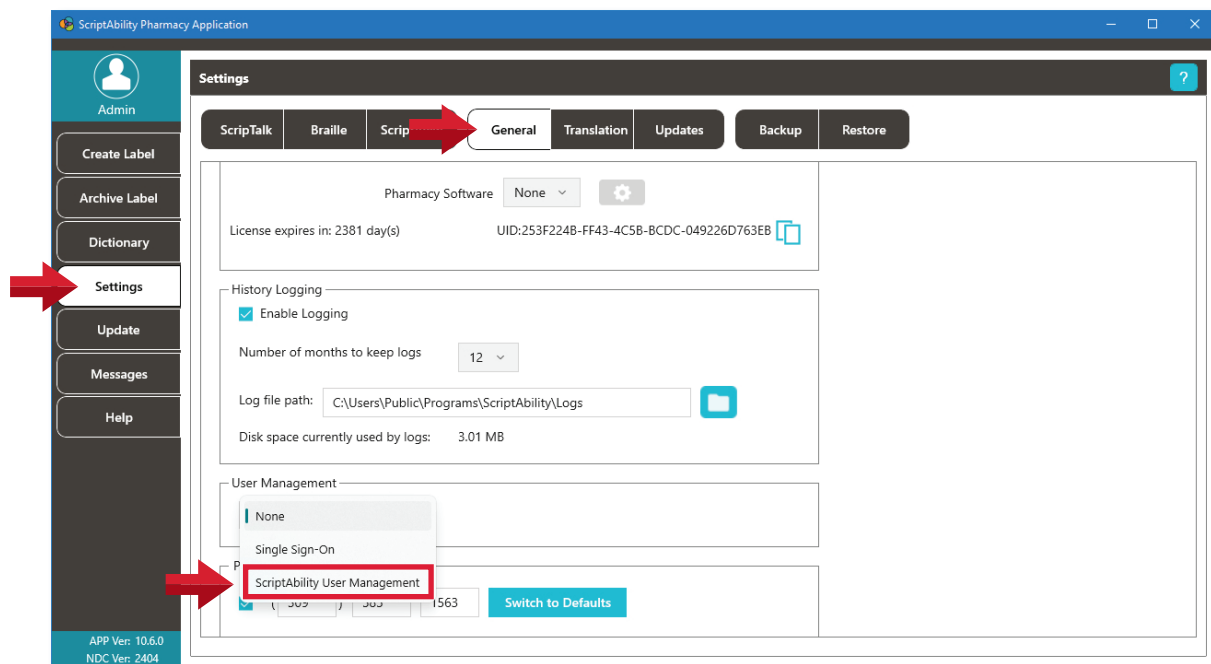
User Management

Security

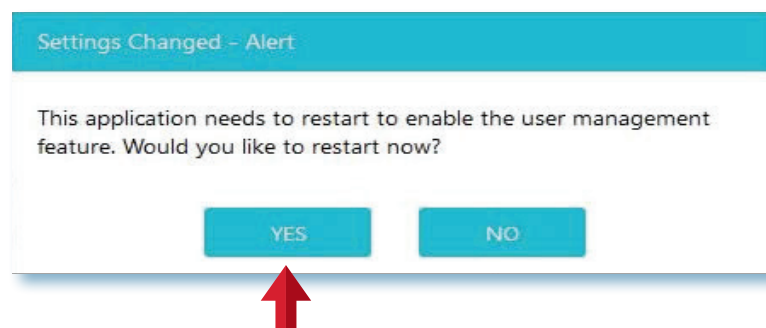
Within ScriptAbility, there is a security feature for login of users to the software. This feature allows for the creation of two types of user within the ScriptAbility Pharmacy Application: *Admin* and *Standard*.

To enable ScriptAbility User Management, you must be a PC admin.

Go to **Settings > General > User Management**, and select **"ScriptAbility User Management"**.



When selected, you will be asked to confirm by restarting the computer:





When you confirm by clicking the **“YES”** button, the software will restart. It will then prompt you to enter a username and password for the first ScriptAbility Pharmacy Application admin.

Username must be 3-30 characters.

Password must be 8-30 characters and may consist of numbers, letters, spaces, and special characters.

Once completed, go to **Settings > User Management** to Add, Edit, or Delete users, or to change passwords.



The image shows a 'User Registration' form with a light blue header. Below the header is the ScriptAbility logo, which consists of four overlapping circles in orange, teal, purple, and green, with the text 'Script Ability' below them. The form contains four input fields: 'Full Name:', 'Username:', 'Password:', and 'Confirm Password:'. At the bottom of the form is a blue button labeled 'Create User'.



Admin

These users may perform any action within the software, such as:

- Create ScripTalk, ScriptView and Braille labels.
- Save, archive and delete label files.
- Add, edit and delete Dictionary entries.
- Change anything within Settings.

NOTE: This may be limited by privileges granted to the user by the operating system (e.g., Windows).

- Update the application itself and the NDC warnings database.



Standard

These users may do the following by default:

- Create ScripTalk, ScriptView and Braille labels.
- Save, archive and delete label files.
- Add, edit and delete Dictionary entries.
- Change a limited set of options within Settings.
- Update the NDC warnings database.





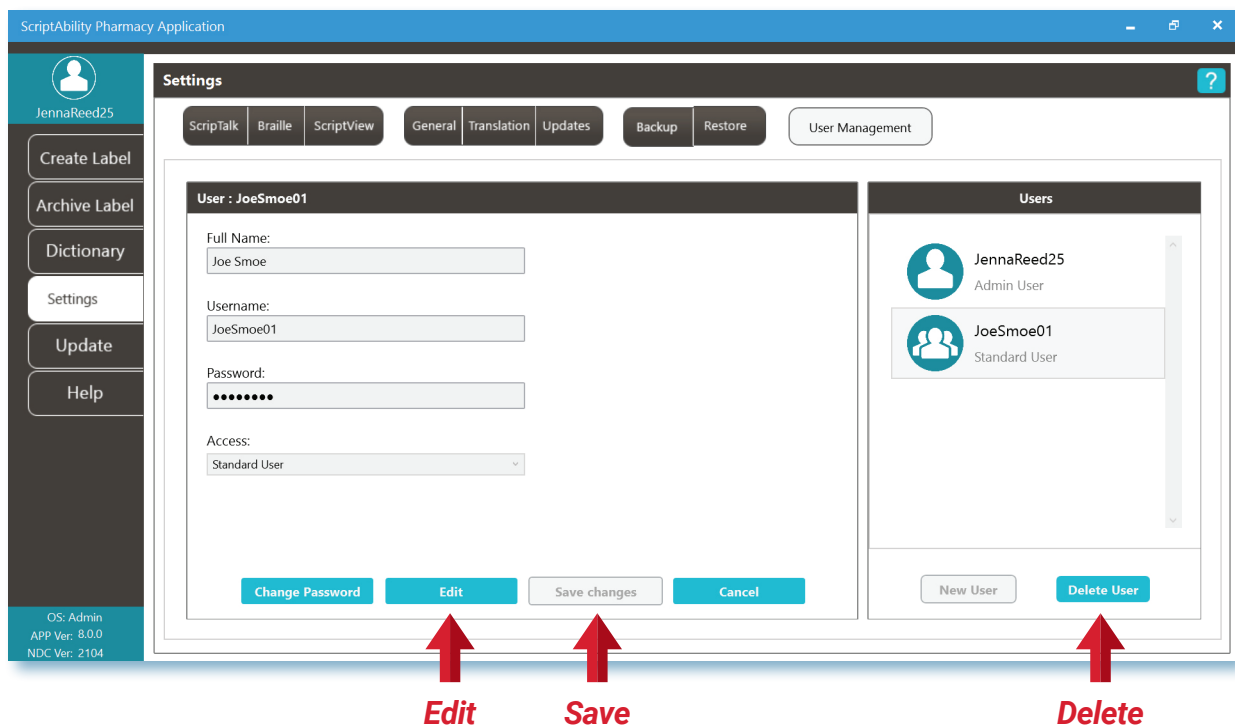
Adding a User:

1. Click the **"New User"** button.
2. Enter the user's Full Name.
3. Enter the Username the user will log in with. Username must be 8-12 characters.
4. Enter a Password for the user. Password must be 8-12 characters and may consist of numbers, letters, spaces, and special characters. The user or an admin may change the password at any time.
5. Select the user's Access level.
6. Click the **"Save Changes"** button.

The screenshot shows the 'ScriptAbility Pharmacy Application' window. On the left is a sidebar with a user profile for 'JennaReed25' and buttons for 'Create Label', 'Archive Label', 'Dictionary', 'Settings', 'Update', and 'Help'. The main area is titled 'Settings' and contains tabs for 'ScriptTalk', 'Braille', 'ScriptView', 'General', 'Translation', 'Updates', 'Backup', 'Restore', and 'User Management'. The 'User Management' tab is active, showing a 'User Information' form and a 'Users' list. The 'User Information' form has fields for 'Full Name:', 'Username:', 'Password:', and 'Access:'. The 'Users' list shows two users: 'JennaReed25' (Admin User) and 'JoeSmoe01' (Standard User). At the bottom of the 'User Management' section are buttons for 'Change Password', 'Edit', 'Save changes', 'Cancel', 'New User', and 'Delete User'. A red circle highlights the 'User Information' form, and another red circle highlights the 'New User' button. Red arrows point to the 'New User' button and the 'Save changes' button.

Edit a User:

1. Select the user to edit.
2. Click the ***“Edit”*** button.
3. Make any changes.
4. Click the ***“Save Changes”*** button.

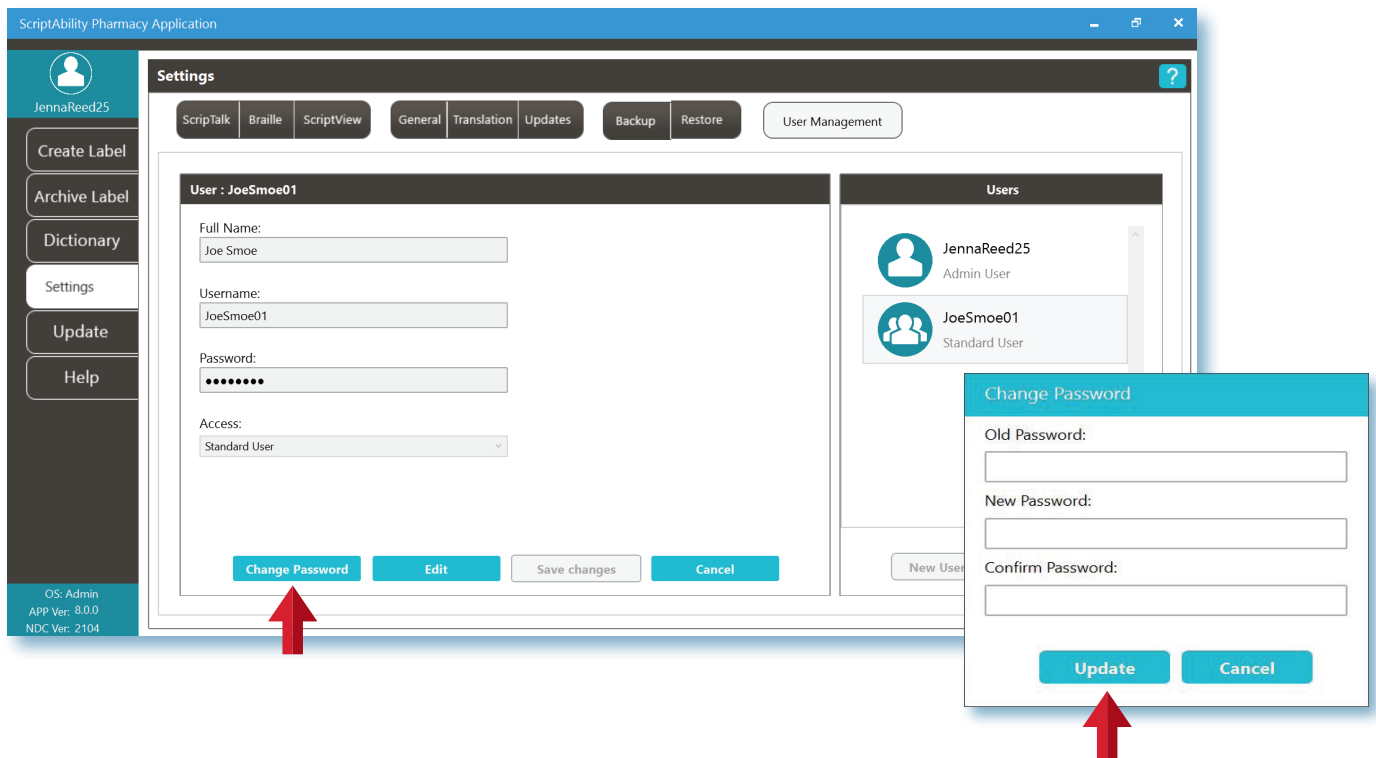


Delete a User:

1. Select the user to delete.
2. Click the ***“Delete”*** button.
3. Click ***“Yes”*** to confirm.

Change a Password:

1. Select the user.
2. Click the **“Change Password”** button.
3. Enter the user’s current password.
4. Enter the user’s new password. Password must be 8-12 characters and may consist of numbers, letters, spaces and special characters.
5. Enter the user’s new password.
6. Click the **“Update”** button.



*A Single Sign-On option is also available for User Management.
For assistance, contact ScriptAbility Technical Support by emailing
support@scriptability.com or call 1-800-890-1180.*



FAQs

Q: *Who is eligible for ScripTalk, Dual Language/Translation, ScriptView and Braille?*

A: Anyone who requests these services is eligible.

Q: *Who benefits from these labels?*

A: Any person who is visually impaired, or has trouble reading the printed information (including those with mild dyslexia and illiteracy) may benefit. Also, those who speak English as a Second Language or have Limited English Proficiency may benefit.

Q: *Can we place an accessible ScriptAbility label on a prescription that was filled by another pharmacy?*

A: No. You should only place the ScriptAbility labels on a prescription that your pharmacy has filled.

Q: *How do I order more ScripTalk, Dual Language/Translation, ScriptView and Braille labels?*

A: Contact En-Vision America at 1-800-890-1180.

Q: *How long will it take for my patients to receive the ScripTalk Station after the order has been placed?*

A: The ScripTalk Station Reader is shipped Free Matter for the Blind. After patient enrollment and address information has been verified by En-Vision America, it will take on average five to seven days to reach the patient. The patient can also download the **free** ScripTalk Mobile App from Google Play or the Apple Store to read their prescriptions out loud.

Q: *The ScriptAbility Software was installed on my computer and I set up my devices but I can't get it to work. What should I do?*

A: Follow the troubleshooting tips listed in this document. If that does not solve the issue, contact En-Vision America at 1-800-890-1180 for further assistance.

If you experience any issues, contact En-Vision America Technical Support at 1-800-890-1180. (8:30 a.m. - 5:00 p.m. Eastern Time Zone)



Ordering & Support



ScripTalk Station



*RFID Labels
(box of 250)*



*Hang Tags
(10ct)*



*ScriptView Printer
SV208*



*ScriptView Labels
(2 Rolls)*



*ScriptView FLIP
Labels (1 Roll)*



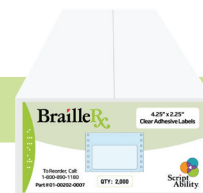
*Script Clips (100ct) &
Clear Bands (100ct)*



BrailleRx Printer



Additional Marketing Items



BrailleRx Labels

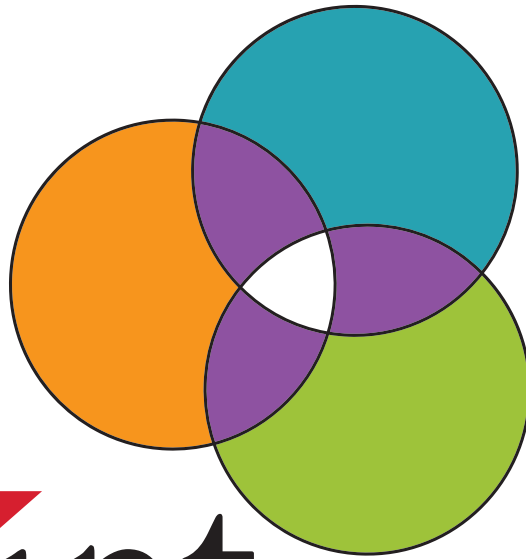
Contact & Support Numbers

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